




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE671																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9699209987																								
Technician Name :	Sachin Pawar		Technician Mobile :	8080922981																					
Ticket Type :	Complain	Date & Time :	18-11-2019 11:02:24																						
Vendor Details :																									
Company Name/Client Name :	Shopperstop Kasarwadavali, Thane (West).Ashok Lokhande	Customer's Mobile :	9699209987	Name :	Shopperstop Kasarwadavali, Thane (west).ashok Lokh																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Time And Attendance																								
Complain :	internal biometric machine not working properly																								
Technician Comment :	no issue found all working fine																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	no issue found all working fine																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-11-2019 02:47:17</td><td>SachinPawar</td><td>Completed</td><td>no issue found all working fine</td><td></td></tr><tr><td>19-11-2019 11:14:31</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr><tr><td>18-11-2019 11:02:25</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-11-2019 02:47:17	SachinPawar	Completed	no issue found all working fine		19-11-2019 11:14:31	SachinPawar	New		-	18-11-2019 11:02:25	SachinPawar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-02-2020 01:39:24</td><td>Atique Salmani</td><td>in 32 channel dvr connected only 18 cameras and recording on all 32 cameras and also frame rate and bite rate was high so set on base of on monthe dta storage and also issue in vewing playback auto logout issue resolved working ok other 2dvr data store 33 days.</td></tr><tr><td>02-12-2019 02:08:44</td><td>MahindraPrajapati</td><td>one camera faulty need to send for repair camera collected. for.new camera required 120 meter rj6 and 20 meter 2core cable.</td></tr></tbody></table>					Date Time	Technician Name	Remark	20-02-2020 01:39:24	Atique Salmani	in 32 channel dvr connected only 18 cameras and recording on all 32 cameras and also frame rate and bite rate was high so set on base of on monthe dta storage and also issue in vewing playback auto logout issue resolved working ok other 2dvr data store 33 days.	02-12-2019 02:08:44	MahindraPrajapati	one camera faulty need to send for repair camera collected. for.new camera required 120 meter rj6 and 20 meter 2core cable.											
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