




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1187																														
Priority :	High																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9699209987																													
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																										
Ticket Type :	Complain	Date & Time :	20-02-2020 01:39:24																											
Vendor Details :																														
Company Name/Client Name :	Shopperstop Kasarwadavali, Thane (West).Ashok Lokhande	Customer's Mobile :	9699209987	Name :	Shopperstop Kasarwadavali, Thane (west).ashok Lokh																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	need to check the recording is showing only for 12 days need to rectify the same and need to check																													
Technician Comment :	in 32 channel dvr connected only 18 cameras and recording on all 32 cameras and also frame rate and bite rate was high so set on base of on monthe dta storage and also issue in vewing playback auto logout issue resolved working ok other 2dvr data store 33 days.																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	in 32 channel dvr connected only 18 cameras and recording on all 32 cameras and also frame rate and bite rate was high so set on base of on monthe dta storage and also issue in vewing playback auto logout issue resolved working ok other 2dvr data store 33 days.																													
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Previous Complain History :			
	Date Time	Technician Name	Remark
	02-12-2019 02:08:44	MahindraPrajapati	one camera faulty need to send for repair camera collected. for.new camera required 120 meter rj6 and 20 meter 2core cable.
	18-11-2019 11:02:24	SachinPawar	no issue found all working fine