Vallabh Enterprises

Service Status Details : VE4088					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9819343594				
Technician Name :	Neeraj Chauhan		**Technician Mobile :**	8898885764	
Ticket Type :	Complain	**Date & Time :**	22-10-2021 11:17:51		
Vendor Details :					
Company Name/Client Name :	Shashikant Patil	Customer's Mobile :	9819343594	Name :	Shoppers Stop Ltd Panvel
Address :					
Mumbai , , , 410206 , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Time And Attendance				
Complain :	need to install biometric device & device backup needs to transfer in standby device and the same needs to connected with f12 and iP Address needs to be configured..				
Technician Comment :	stand by device install and old device sent to office.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	stand by device install and old device sent to office.				

Status History :

Date Time	Technician Name	Status	Remark	Sign
22-10-2021 11:32:30	Neeraj Chauhan	Completed	stand by device install and old device sent to office.	
22-10-2021 11:18:04	Neeraj Chauhan	New		-
22-10-2021 11:17:51	Neeraj Chauhan	New		-

Previous Complain History :

Date Time	Technician Name	Remark
31-12-2020 01:21:56		
21-11-2020 01:42:48	RishiDesai	Display Was showing Reverse on I clock. Ssl Panvel. I had a discussion in Essl, they asked me to bring device in office and same to send essl andheri for rma they have told me it will take 4 days minimum if the device is repair in mumbai only, if they send the devive to bangalore it will take minimum 10 days. Also i have asked them about factory reset option they denied that it will not work in the device display (Name: Pankaj Essl)