


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE2261</b>					
<b>Priority :</b>	High				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9819343594				
<b>Technician Name :</b>	Rishi Desai		<b>Technician Mobile :</b>	8369234074	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	21-11-2020 01:42:48		
<b>Vendor Details :</b>					
Company Name/Client Name :	Shashikant Patil	Customer's Mobile :	9819343594	Name :	Shoppers Stop Ltd Panvel
<b>Address :</b>					
Mumbai , , , 410206 , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	Time And Attendance				
<b>Complain :</b>	boimatric issue				
<b>Technician Comment :</b>	Display Was showing Reverse on I clock. Ssl Panvel. I had a discussion in Essl, they asked me to bring device in office and same to send essl andheri for rma they have told me it will take 4 days minimum if the device is repair in mumbai only, if they send the devive to bangalore it will take minimum 10 days. Also i have asked them about factory reset option they denied that it will not work in the device display ( Name: Pankaj Essl )				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	Display Was showing Reverse on I clock. Ssl Panvel. I had a discussion in Essl, they asked me to bring device in office and same to send essl andheri for rma they have told me it will take 4 days minimum if the device is repair in mumbai only, if they send the devive to bangalore it will take minimum 10 days. Also i have asked them about factory reset option they denied that it will not work in the device display ( Name: Pankaj Essl )				

<b>Status History :</b>	Date Time	Technician Name	Status	Remark	Sign
	21-11-2020 02:39:42	RishiDesai	Completed	Display Was showing Reverse on I clock. Ssl Panvel. I had a discussion in Essl, they asked me to bring device in office and same to send essl andheri for rma they have told me it will take 4 days minimum if the device is repair in mumbai only, if they send the devive to bangalore it will take minimum 10 days. Also i have asked them about factory reset option they denied that it will not work in the device display ( Name: Pankaj Essl )	
	21-11-2020 01:44:33	RishiDesai	New		-
	21-11-2020 01:42:49	RishiDesai	New		-
<b>Previous Complain History :</b>	Date Time	Technician Name	Remark		
	21-02-2023 09:57:58	Sonu Kumar	Hikvision 16 chanal dvr installed and 4tb hard disk install and static ip 172.16.99.42 online done		
	01-08-2022 11:38:01	PravinJagade	6tb hardisk install. working done		