




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1071																														
Priority :	High																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9650688299																													
Technician Name :	Yash Doshi		Technician Mobile :	8080922986																										
Ticket Type :	Complain	Date & Time :	04-02-2020 12:22:22																											
Vendor Details :																														
Company Name/Client Name :	Shoppers Stop Limited Pradeep Kumar Beniwal	Customer's Mobile :	9650688299	Name :	Shoppers Stop Limited Pradeep Kumar Beniwal																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	As communicated to you please arrange to check one of DVR in which one HDD is showing abnormal and not detected. We are in loss of storage due to the same.																													
Technician Comment :	sended local person he removes the hdd on 10th feb and he will go to service centre on 12th feb for replacing hdd																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	sended local person he removes the hdd on 10th feb and he will go to service centre on 12th feb for replacing hdd HDD replacement received and installed by masoom on 26.02.2020																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-02-2020 03:11:13</td><td>YashDoshi</td><td>Completed</td><td></td><td>-</td></tr><tr><td>11-02-2020 04:35:43</td><td>YashDoshi</td><td>Awaiting Spares</td><td>sended local person he removes the hdd on 10th feb and he will go to service centre on 12th feb for replacing hdd</td><td></td></tr><tr><td>04-02-2020 12:22:39</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr><tr><td>04-02-2020 12:22:23</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	26-02-2020 03:11:13	YashDoshi	Completed		-	11-02-2020 04:35:43	YashDoshi	Awaiting Spares	sended local person he removes the hdd on 10th feb and he will go to service centre on 12th feb for replacing hdd		04-02-2020 12:22:39	YashDoshi	New		-	04-02-2020 12:22:23	YashDoshi	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-01-2020 04:29:11</td><td>YashDoshi</td><td></td></tr><tr><td>02-01-2020 04:28:17</td><td></td><td>camera installed by Masoon Khan on 31.12.2019</td></tr></tbody></table>					Date Time	Technician Name	Remark	02-01-2020 04:29:11	YashDoshi		02-01-2020 04:28:17		camera installed by Masoon Khan on 31.12.2019																
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