




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7469																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	28170556																			
Technician Name :	Anil Yadav		Technician Mobile :	8090436743																
Ticket Type :	Call Basis	Date & Time :	28-01-2023 09:51:56																	
Vendor Details :																				
Company Name/Client Name :	Rahul Group Of Schools & College - HO	Customer's Mobile :	28170556	Name :	Shivani Madam															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	EPABX																			
Complain :	mtnl line connectivity issue with system																			
Technician Comment :	one mtnl line not Conected this issue solved. other issue mtnl side.																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	one mtnl line not Conected this issue solved. other issue mtnl side.																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-01-2023 12:20:17</td><td>Anil Yadav</td><td>Completed</td><td>one mtnl line not Conected this issue solved. other issue mtnl side.</td><td></td></tr><tr><td>28-01-2023 09:52:01</td><td>Anil Yadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	28-01-2023 12:20:17	Anil Yadav	Completed	one mtnl line not Conected this issue solved. other issue mtnl side.		28-01-2023 09:52:01	Anil Yadav	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-12-2022 11:16:32</td><td>Siddhesh Chavan</td><td>1) principal sir laptop install cp plus and guard station software install and viewing done 2) all dvr and NVR add to principal sir phone 3) ground floor cooler side dvr 14 no camera lock 4) software training done</td></tr><tr><td>01-12-2022 10:56:31</td><td>Siddhesh Chavan</td><td>new hdmi extender install and tv working ok and tv side adapter not connected because power point not ready inform to jitu sir and old hdmi extender take to office</td></tr></tbody></table>					Date Time	Technician Name	Remark	12-12-2022 11:16:32	Siddhesh Chavan	1) principal sir laptop install cp plus and guard station software install and viewing done 2) all dvr and NVR add to principal sir phone 3) ground floor cooler side dvr 14 no camera lock 4) software training done	01-12-2022 10:56:31	Siddhesh Chavan	new hdmi extender install and tv working ok and tv side adapter not connected because power point not ready inform to jitu sir and old hdmi extender take to office						
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