# Vallabh Enterprises

| **Service Status Details :** VE7070 | | | | | |
|---|---|---|---|---|---|
| **Priority :** | Low | | | | |
| **Created By :** | Admin - Apurva Vajaria | | | | |
| **Complaint Mob. No. :** | 28170556 | | | | |
| **Technician Name :** | Siddhesh Chavan | | **Technician Mobile :** | 8080922985 | |
| **Ticket Type :** | Complain | **Date & Time :** | 12-12-2022 11:16:32 | | |
| **Vendor Details :** | | | | | |
| Company Name/Client Name : | Rahul Group Of Schools & College - HO | Customer's Mobile : | 28170556 | Name : | Shivani Madam |
| **Address :** | | | | | |
| Mumbai , , , , Maharashtra | | | | | |
| **AMC Details :** | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | |
| **Product Name :** | CCTV | | | | |
| **Complain :** | Chairman sir cabin 1 Camera getting on off on TV Ground floor office camera issue CCTV Dressing need to Do | | | | |
| **Technician Comment :** | 1) principal sir laptop install cp plus and guard station software install and viewing done 2) all dvr and NVR add to principal sir phone 3) ground floor cooler side dvr 14 no camera lock 4) software training done | | | | |
| **Complain Operator :** | Desktop - Apurva Vajaria | | | | |
| **Remark :** | 1) principal sir laptop install cp plus and guard station software install and viewing done 2) all dvr and NVR add to principal sir phone 3) ground floor cooler side dvr 14 no camera lock 4) software training done | | | | |

**Status History :**

| Date Time | Technician Name | Status | Remark | Sign |
|---|---|---|---|---|
| 12-12-2022 03:31:24 | Siddhesh Chavan | Completed | 1) principal sir laptop install cp plus and guard station software install and viewing done 2) all dvr and NVR add to principal sir phone 3) ground floor cooler side dvr 14 no camera lock 4) software training done |  |
| 12-12-2022 11:16:40 | Siddhesh Chavan | New | | - |

**Previous Complain History :**

| Date Time | Technician Name | Remark |
|---|---|---|
| 01-12-2022 10:56:31 | Siddhesh Chavan | new hdmi extender install and tv working ok and tv side adapter not connected because power point not ready inform to jitu sir and old hdmi extender take to office |
| 29-11-2022 10:13:45 | Siddhesh Chavan | install new 60 MTR extender and view working ok and one out side camera issue need to change camera |