

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2353</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                   |                                           |                                                                                       |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|-------------------------------------------|---------------------------------------------------------------------------------------|---------------|-----------|-----------------|--------|---------------------|----------------------|-------------------------------------------------------------------|---------------------|----------------------|----------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                   |                                           |                                                                                       |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                   |                                           |                                                                                       |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 28170556                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                   |                                           |                                                                                       |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                   | <b>Technician Mobile :</b>                | 8080922985                                                                            |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Date &amp; Time :</b>                                          | 04-12-2020 10:55:37                       |                                                                                       |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                   |                                           |                                                                                       |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Rahul Group Of Schools & College - HO                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Customer's Mobile :</b>                                        | 28170556                                  | <b>Name :</b>                                                                         | Shivani Madam |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                   |                                           |                                                                                       |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                   |                                           |                                                                                       |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                   |                                           |                                                                                       |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                   | <b>Type :</b>                             |                                                                                       |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                   |                                           |                                                                                       |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | 2 camera installation and 50 mtrs cabling                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                   |                                           |                                                                                       |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | 90 MTR cabling and 2 camera install and 4                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                   |                                           |                                                                                       |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                   |                                           |                                                                                       |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | 90 MTR cabling and 2 camera install and 4                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                   |                                           |                                                                                       |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-12-2020 12:37:51</td><td>Siddhesh Chavan</td><td>Completed</td><td>90 MTR cabling and 2 camera install and 4</td><td></td></tr><tr><td>05-12-2020 09:56:14</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>04-12-2020 10:55:51</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>04-12-2020 10:55:38</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                   |                                           |                                                                                       |               | Date Time | Technician Name | Status | Remark              | Sign                 | 08-12-2020 12:37:51                                               | Siddhesh Chavan     | Completed            | 90 MTR cabling and 2 camera install and 4    |  | 05-12-2020 09:56:14 | Siddhesh Chavan | New |  | - | 04-12-2020 10:55:51 | Siddhesh Chavan | New |  | - | 04-12-2020 10:55:38 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Status                                                            | Remark                                    | Sign                                                                                  |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 08-12-2020 12:37:51                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Completed                                                         | 90 MTR cabling and 2 camera install and 4 |  |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 05-12-2020 09:56:14                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                               |                                           | -                                                                                     |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 04-12-2020 10:55:51                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                               |                                           | -                                                                                     |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 04-12-2020 10:55:38                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                               |                                           | -                                                                                     |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>05-08-2023 10:49:48</td><td>Kalpesh SubhashGurav</td><td>Rahul Sir cabin Ext.No. 26 Issue Solved. Ext.No. 23 Issue Solved.</td></tr><tr><td>14-07-2023 11:37:52</td><td>Kalpesh SubhashGurav</td><td>29,31,49 Extention parallel connection Done.</td></tr></tbody></table>                                                                                                                                                                                                                                                                             |                                                                   |                                           |                                                                                       |               | Date Time | Technician Name | Remark | 05-08-2023 10:49:48 | Kalpesh SubhashGurav | Rahul Sir cabin Ext.No. 26 Issue Solved. Ext.No. 23 Issue Solved. | 14-07-2023 11:37:52 | Kalpesh SubhashGurav | 29,31,49 Extention parallel connection Done. |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Remark                                                            |                                           |                                                                                       |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 05-08-2023 10:49:48                    | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Rahul Sir cabin Ext.No. 26 Issue Solved. Ext.No. 23 Issue Solved. |                                           |                                                                                       |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 14-07-2023 11:37:52                    | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 29,31,49 Extention parallel connection Done.                      |                                           |                                                                                       |               |           |                 |        |                     |                      |                                                                   |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |