## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Det	ails: VE2235						
Priority :	High						
Created By :	Admin - Apurva Vajaria						
Complaint Mob.	28170556						
Technician Name:	Ravi Rajbhar		Technician	Mobile 8080922965			
Ticket Type :	Complain	Date & Time :	19-11-2020 12:02:50				
Vendor Details :							
Company Name/Client Name :	Rahul Group Of Schools & College - HO	Customer's Mobile :	28170556		Name:	Shivani Madam	
Address:							
Mumbai , , , , Mah	arashtra						
AMC Details :							
Expiry Date :	01-01-1970 05:30:0	Type:	Туре:				
<b>Product Name:</b>	CCTV						
Complain:	cannot view on monitor getting on / off						
Technician Comment :	CCTV camera check and all camera reconnect DVR side only and one camera remove and return bcz faulty and one camera sift						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	CCTV camera check and all camera reconnect DVR side only and one camera remove and return bcz faulty and one camera sift						
<b>Status History:</b>	Date Time	Technician Name	Status		Remark		$\overline{\exists}$
	19-11-2020 03:50:18	Ravi Rajbhar	Completed	CCTV camera check and all camera reconnect DVR side only and one camera remove and return bcz faulty and one camera sift			
	19-11-2020 12:03:28	Ravi Rajbhar	New			-	
	19-11-2020 12:02:50	Ravi Rajbhar	New			-	
Previous Complain History	Date Time	Technician Name		Remark on camera reception issue wire cut by mouse so it's showing no vedeo cut cable show to mr. jitu sir and also handover to nim and reconection boath end and working ok. chairman sir cabin (passage) camera issue so checked voltage and also ohms all ok so changed new dome camera and set angel and working ok. keep it on observation.			
:	27-07-2020 02:56:21	Atique Salmani	no vedeo cut ca				
	20-07-2020 01:19:13	Atique Salmani	and also ohms				