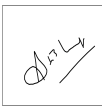
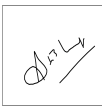
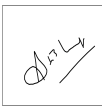


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6406</b> |   |                          |  |   |         |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
|--|---|--------------------------|--|---|---------|-----------|-----------------|--------|--------|------|---------------------|-----------------|-----------|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low   |                          |  |   |         |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria  |                          |  |   |         |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9822137496  |                          |  |   |         |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan   |                          | <b>Technician Mobile :</b>   | 8080922985  |         |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain  | <b>Date &amp; Time :</b> | 20-09-2022 10:55:16  |   |         |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |   |                          |  |   |         |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Vegas Hotel Shirwal   | Customer's Mobile :      | 9822137496   | Name :  | Shivaji |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |   |                          |  |   |         |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |   |                          |  |   |         |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |   |                          |  |   |         |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00   |                          | Type :   |   |         |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | EPABX   |                          |  |   |         |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | EPABX issue   |                          |  |   |         |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | epabx system power supply change and reprogramming system and new 2 card install and 3 floor 3 phone issue and g 03 cable issue and all no programing done and old epabx power supply take to office  |                          |  |   |         |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria  |                          |  |   |         |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | epabx system power supply change and reprogramming system and new 2 card install and 3 floor 3 phone issue and g 03 cable issue and all no programing done and old epabx power supply take to office  |                          |  |   |         |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-09-2022 05:18:43</td><td>Siddhesh Chavan</td><td>Completed</td><td>epabx system power supply change and reprogramming system and new 2 card install and 3 floor 3 phone issue and g 03 cable issue and all no programing done and old epabx power supply take to office</td><td></td></tr><tr><td>20-09-2022 10:57:16</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>20-09-2022 10:55:16</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |  |   |         | Date Time | Technician Name | Status | Remark | Sign | 20-09-2022 05:18:43 | Siddhesh Chavan | Completed | epabx system power supply change and reprogramming system and new 2 card install and 3 floor 3 phone issue and g 03 cable issue and all no programing done and old epabx power supply take to office |  | 20-09-2022 10:57:16 | Siddhesh Chavan | New |  | - | 20-09-2022 10:55:16 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name   | Status                   | Remark   | Sign  |         |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 20-09-2022 05:18:43                    | Siddhesh Chavan   | Completed                | epabx system power supply change and reprogramming system and new 2 card install and 3 floor 3 phone issue and g 03 cable issue and all no programing done and old epabx power supply take to office |  |         |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 20-09-2022 10:57:16                    | Siddhesh Chavan   | New                      |  | -   |         |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 20-09-2022 10:55:16                    | Siddhesh Chavan   | New                      |  | -   |         |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |

| Previous<br>Complain<br>History : | Date Time              | Technician<br>Name | Remark   |
|-----------------------------------|------------------------|--------------------|--|
|                                   | 16-05-2022<br>10:18:12 | Siddhesh<br>Chavan | all camera check and started 26 camera and restore one camera<br>fulty cable ok 2) kitchen mine gate camera fulty cable issue 3)<br>conference main door cable issue 4) ground floor camera cable issue<br>need to change all and 2 camera not at location and new 2 hdd install<br>dvr online done hik connect I'd = vegasinn@gmail.com password =<br>admin@123 5) 6 bnc connector use and 2 dc use |