

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE13196</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                                                                              |                                                                                       |                    |           |                 |        |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |
|-----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------------------|-----------|-----------------|--------|--------|------|---------------------|------------------|-----------|------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |                                                                              |                                                                                       |                    |           |                 |        |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                                              |                                                                                       |                    |           |                 |        |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9820869414                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                                                              |                                                                                       |                    |           |                 |        |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Technician Name :</b>                | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          | <b>Technician Mobile :</b>                                                   | 9168762949                                                                            |                    |           |                 |        |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Ticket Type :</b>                    | Call Basis                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b> | 07-11-2024 11:11:40                                                          |                                                                                       |                    |           |                 |        |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                                                                              |                                                                                       |                    |           |                 |        |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |
| Company Name/Client Name :              | Shiv Krupa Steel And Alloys Pvt Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Customer's Mobile :      | 9820869414                                                                   | Name :                                                                                | Shiv Krupa Seawood |           |                 |        |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                                                                              |                                                                                       |                    |           |                 |        |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                                                                              |                                                                                       |                    |           |                 |        |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                                                                              |                                                                                       |                    |           |                 |        |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          | Type :                                                                       |                                                                                       |                    |           |                 |        |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Product Name :</b>                   | Access                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                                              |                                                                                       |                    |           |                 |        |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Complain :</b>                       | Access door not getting close - 850/- visiting charges need to collect                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                                              |                                                                                       |                    |           |                 |        |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Technician Comment :</b>             | Door access alignment issue resolved and working normally paid charges 850rs                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                              |                                                                                       |                    |           |                 |        |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                                                                              |                                                                                       |                    |           |                 |        |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Remark :</b>                         | Door access alignment issue resolved and working normally paid charges 850rs                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                              |                                                                                       |                    |           |                 |        |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-11-2024 02:28:01</td><td>Rahul Mhapralkar</td><td>Completed</td><td>Door access alignment issue resolved and working normally paid charges 850rs</td><td></td></tr><tr><td>07-11-2024 11:11:55</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                                                                              |                                                                                       |                    | Date Time | Technician Name | Status | Remark | Sign | 07-11-2024 02:28:01 | Rahul Mhapralkar | Completed | Door access alignment issue resolved and working normally paid charges 850rs |  | 07-11-2024 11:11:55 | Rahul Mhapralkar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Status                   | Remark                                                                       | Sign                                                                                  |                    |           |                 |        |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |
| 07-11-2024 02:28:01                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Completed                | Door access alignment issue resolved and working normally paid charges 850rs |  |                    |           |                 |        |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |
| 07-11-2024 11:11:55                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                      |                                                                              | -                                                                                     |                    |           |                 |        |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead></table>                                                                                                                                                                                                                                                                                                                                                                                                            |                          |                                                                              |                                                                                       |                    | Date Time | Technician Name | Remark |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Remark                   |                                                                              |                                                                                       |                    |           |                 |        |        |      |                     |                  |           |                                                                              |                                                                                       |                     |                  |     |  |   |