

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11949</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                           |                                                                                                        |                                                                                       |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|----------------------------------------------------------------------|---------------------|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                           |                                                                                                        |                                                                                       |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                           |                                                                                                        |                                                                                       |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9833873394                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                           |                                                                                                        |                                                                                       |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
| <b>Technician Name :</b>                | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                           | <b>Technician Mobile :</b>                                                                             | 8898885764                                                                            |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
| <b>Ticket Type :</b>                    | Call Basis                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Date &amp; Time :</b>                                                                                                                                                                  | 21-06-2024 11:58:38                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                           |                                                                                                        |                                                                                       |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
| Company Name/Client Name :              | Lokhandwala Bungalow                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Customer's Mobile :                                                                                                                                                                       | 9833873394                                                                                             | Name :                                                                                | Shinde Sir |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                           |                                                                                                        |                                                                                       |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                           |                                                                                                        |                                                                                       |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                           |                                                                                                        |                                                                                       |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                           | Type :                                                                                                 |                                                                                       |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                           |                                                                                                        |                                                                                       |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
| <b>Complain :</b>                       | Wifi camera need to reinstall                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                           |                                                                                                        |                                                                                       |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
| <b>Technician Comment :</b>             | Wifi camera reinstallation done and camera password Reset and 1 add camera 1 mobile Password cctv@1234                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                           |                                                                                                        |                                                                                       |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                           |                                                                                                        |                                                                                       |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
| <b>Remark :</b>                         | Wifi camera reinstallation done and camera password Reset and 1 add camera 1 mobile Password cctv@1234                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                           |                                                                                                        |                                                                                       |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-06-2024 12:01:49</td><td>Neeraj Chauhan</td><td>Completed</td><td>Wifi camera reinstallation done and camera password Reset and 1 add camera 1 mobile Password cctv@1234</td><td></td></tr><tr><td>21-06-2024 11:58:48</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                                           |                                                                                                        |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 21-06-2024 12:01:49                                                  | Neeraj Chauhan      | Completed      | Wifi camera reinstallation done and camera password Reset and 1 add camera 1 mobile Password cctv@1234                                                                                    |  | 21-06-2024 11:58:48 | Neeraj Chauhan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Status                                                                                                                                                                                    | Remark                                                                                                 | Sign                                                                                  |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
| 21-06-2024 12:01:49                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Completed                                                                                                                                                                                 | Wifi camera reinstallation done and camera password Reset and 1 add camera 1 mobile Password cctv@1234 |  |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
| 21-06-2024 11:58:48                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                                                                                                                                       |                                                                                                        | -                                                                                     |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>15-09-2023 06:01:46</td><td>Ravi Rajbhar</td><td>survey done of cctv camera total 10 camera 8 bullat or 2 dome camera</td></tr><tr><td>18-08-2021 10:37:54</td><td>Atique Salmani</td><td>installed wi fi ezviz camera and configre with wifi and crimp both side lan cable for connectivity of camera . We don't have any user and password . memory card formatted recording on..</td></tr></tbody></table>              |                                                                                                                                                                                           |                                                                                                        |                                                                                       |            | Date Time | Technician Name | Remark | 15-09-2023 06:01:46 | Ravi Rajbhar | survey done of cctv camera total 10 camera 8 bullat or 2 dome camera | 18-08-2021 10:37:54 | Atique Salmani | installed wi fi ezviz camera and configre with wifi and crimp both side lan cable for connectivity of camera . We don't have any user and password . memory card formatted recording on.. |                                                                                       |                     |                |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Remark                                                                                                                                                                                    |                                                                                                        |                                                                                       |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
| 15-09-2023 06:01:46                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | survey done of cctv camera total 10 camera 8 bullat or 2 dome camera                                                                                                                      |                                                                                                        |                                                                                       |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |
| 18-08-2021 10:37:54                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | installed wi fi ezviz camera and configre with wifi and crimp both side lan cable for connectivity of camera . We don't have any user and password . memory card formatted recording on.. |                                                                                                        |                                                                                       |            |           |                 |        |                     |              |                                                                      |                     |                |                                                                                                                                                                                           |                                                                                       |                     |                |     |  |   |