

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE515</b> |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                  |                                                                                       |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
|---------------------------------------|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|---------------------------------------------------------------------------------------|---------------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|-----------|-----------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                     |                 | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                  |                                                                                       |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                   |                 | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                  |                                                                                       |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>           |                 | 2239417700                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                  |                                                                                       |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>              |                 | Zainul Shaikh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                  | <b>Technician Mobile :</b>                                                            | 8080922971    |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                  |                 | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b>         | 14-10-2019 02:33:55                                                                   |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>               |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                  |                                                                                       |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :            |                 | Beam Hospital (Womens Hospital)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Customer's Mobile :              | 2239417700                                                                            | Name : Shazia |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                      |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                  |                                                                                       |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , Maharashtra              |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                  |                                                                                       |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                  |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                  |                                                                                       |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                         |                 | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Type :                           |                                                                                       |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                 |                 | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                  |                                                                                       |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                     |                 | GROUND FLR CAMERAS BEEP SOUND 2ND FLR LOUNG CAMERA ANGLE ISSUE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                  |                                                                                       |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>           |                 | one camera change now working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                  |                                                                                       |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>            |                 | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                  |                                                                                       |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                       |                 | one camera change now working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                  |                                                                                       |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>               |                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-10-2019 10:00:57</td><td>ZainulShaikh</td><td>Completed</td><td>one camera change now working ok</td><td></td></tr><tr><td>22-10-2019 04:39:07</td><td>ZainulShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>14-10-2019 03:36:47</td><td>ZainulShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>14-10-2019 02:33:56</td><td>ZainulShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                  |                                                                                       |               | Date Time | Technician Name | Status | Remark              | Sign | 24-10-2019 10:00:57 | ZainulShaikh        | Completed | one camera change now working ok                    |  | 22-10-2019 04:39:07 | ZainulShaikh | New |  | - | 14-10-2019 03:36:47 | ZainulShaikh | New |  | - | 14-10-2019 02:33:56 | ZainulShaikh | New |  | - |
| Date Time                             | Technician Name | Status                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                           | Sign                                                                                  |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 24-10-2019 10:00:57                   | ZainulShaikh    | Completed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | one camera change now working ok |  |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 22-10-2019 04:39:07                   | ZainulShaikh    | New                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                  | -                                                                                     |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 14-10-2019 03:36:47                   | ZainulShaikh    | New                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                  | -                                                                                     |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 14-10-2019 02:33:56                   | ZainulShaikh    | New                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                  | -                                                                                     |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>    |                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-11-2019 12:19:19</td><td></td><td></td></tr><tr><td>01-11-2019 12:19:19</td><td>AnilYadav</td><td>one camera properly fixed.now working condition now</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                 |                                  |                                                                                       |               | Date Time | Technician Name | Remark | 01-11-2019 12:19:19 |      |                     | 01-11-2019 12:19:19 | AnilYadav | one camera properly fixed.now working condition now |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                             | Technician Name | Remark                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                  |                                                                                       |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 01-11-2019 12:19:19                   |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                  |                                                                                       |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 01-11-2019 12:19:19                   | AnilYadav       | one camera properly fixed.now working condition now                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                  |                                                                                       |               |           |                 |        |                     |      |                     |                     |           |                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |