




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3998																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	2239417700																								
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																					
Ticket Type :	Complain	Date & Time :	08-10-2021 09:54:19																						
Vendor Details :																									
Company Name/Client Name :	Beam Hospital (Womens Hospital)	Customer's Mobile :	2239417700	Name :	Shazia																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	30-09-2020 12:00:00		Type :	Comprehensive																					
Product Name :	CCTV																								
Complain :	cannot view online																								
Technician Comment :	dvr online in mobile and all camera working ok																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	dvr online in mobile and all camera working ok																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-10-2021 01:10:48</td><td>Siddhesh Chavan</td><td>Completed</td><td>dvr online in mobile and all camera working ok</td><td></td></tr><tr><td>08-10-2021 09:54:32</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>08-10-2021 09:54:19</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	08-10-2021 01:10:48	Siddhesh Chavan	Completed	dvr online in mobile and all camera working ok		08-10-2021 09:54:32	Siddhesh Chavan	New		-	08-10-2021 09:54:19	Siddhesh Chavan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-10-2021 01:55:46</td><td>Atique Salmani</td><td>Smoke detector clean and all cameras lens clean and fire alarm pannel beeper issue and hooter and no.nc.common port issue need to changed pannel . work painding and also checklist of cameras painding. Pannel display issue keypad issue . Also changed 4 zone pannel new now only terrace hooter need to changed .</td></tr><tr><td>14-10-2021 10:28:07</td><td>Atique Salmani</td><td>terrace new hooter installed and working ok ground check both hooter ground and terrace working ok.all zones normal .</td></tr></tbody></table>					Date Time	Technician Name	Remark	17-10-2021 01:55:46	Atique Salmani	Smoke detector clean and all cameras lens clean and fire alarm pannel beeper issue and hooter and no.nc.common port issue need to changed pannel . work painding and also checklist of cameras painding. Pannel display issue keypad issue . Also changed 4 zone pannel new now only terrace hooter need to changed .	14-10-2021 10:28:07	Atique Salmani	terrace new hooter installed and working ok ground check both hooter ground and terrace working ok.all zones normal .											
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