

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3834</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                |                                                                                                        |                                                                                       |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------|-----------|-----------------|--------|---------------------|----------------|--------------------------------------------------------------------------------|---------------------|------------|--------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                |                                                                                                        |                                                                                       |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                |                                                                                                        |                                                                                       |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>            | 2239417700                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                |                                                                                                        |                                                                                       |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Name :</b>               | Yogesh Desai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                | <b>Technician Mobile :</b>                                                                             | 8080922963                                                                            |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Date &amp; Time :</b>                                                       | 15-09-2021 10:52:33                                                                                    |                                                                                       |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                |                                                                                                        |                                                                                       |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Company Name/Client Name :             | Beam Hospital (Womens Hospital)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Customer's Mobile :                                                            | 2239417700                                                                                             | Name :                                                                                | Shazia |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                |                                                                                                        |                                                                                       |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                |                                                                                                        |                                                                                       |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                |                                                                                                        |                                                                                       |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Expiry Date :                          | 30-09-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                | Type :                                                                                                 | Comprehensive                                                                         |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                |                                                                                                        |                                                                                       |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain :</b>                      | manju madam mobile view issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                |                                                                                                        |                                                                                       |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Comment :</b>            | All 16 camera can be viewed on mobile .live view is on . everything working ok. the ip keep changing .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                |                                                                                                        |                                                                                       |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                |                                                                                                        |                                                                                       |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Remark :</b>                        | All 16 camera can be viewed on mobile .live view is on . everything working ok. the ip keep changing .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                |                                                                                                        |                                                                                       |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-09-2021 01:10:26</td><td>YogeshDesai</td><td>Completed</td><td>All 16 camera can be viewed on mobile .live view is on . everything working ok. the ip keep changing .</td><td></td></tr><tr><td>15-09-2021 10:52:58</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>15-09-2021 10:52:33</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                |                                                                                                        |                                                                                       |        | Date Time | Technician Name | Status | Remark              | Sign           | 15-09-2021 01:10:26                                                            | YogeshDesai         | Completed  | All 16 camera can be viewed on mobile .live view is on . everything working ok. the ip keep changing . |  | 15-09-2021 10:52:58 | YogeshDesai | New |  | - | 15-09-2021 10:52:33 | YogeshDesai | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Status                                                                         | Remark                                                                                                 | Sign                                                                                  |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 15-09-2021 01:10:26                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Completed                                                                      | All 16 camera can be viewed on mobile .live view is on . everything working ok. the ip keep changing . |  |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 15-09-2021 10:52:58                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                            |                                                                                                        | -                                                                                     |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 15-09-2021 10:52:33                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                            |                                                                                                        | -                                                                                     |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-08-2021 10:25:40</td><td>Atique Salmani</td><td>there is device offline bez router changed so report forwarding and working ok</td></tr><tr><td>28-07-2021 09:57:32</td><td>MayurYadav</td><td>dvr online done on static ip</td></tr></tbody></table>                                                                                                                                                                                                                                                     |                                                                                |                                                                                                        |                                                                                       |        | Date Time | Technician Name | Remark | 10-08-2021 10:25:40 | Atique Salmani | there is device offline bez router changed so report forwarding and working ok | 28-07-2021 09:57:32 | MayurYadav | dvr online done on static ip                                                                           |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                                         |                                                                                                        |                                                                                       |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 10-08-2021 10:25:40                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | there is device offline bez router changed so report forwarding and working ok |                                                                                                        |                                                                                       |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 28-07-2021 09:57:32                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | dvr online done on static ip                                                   |                                                                                                        |                                                                                       |        |           |                 |        |                     |                |                                                                                |                     |            |                                                                                                        |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |