

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE7683</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|----------------------------------|---------------------------------------------------------------------------------------|------------------|-----------|-----------------|--------|---------------------|------------|----------------------------------------------------------------------------------------------|---------------------|------------|----------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9819343594                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               | Mayur Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                              | <b>Technician Mobile :</b>       | 8411951301                                                                            |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b>                                                                     | 18-02-2023 05:13:02              |                                                                                       |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>      | Shoppers Stop Limited - Seawood                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Customer's Mobile :</b>                                                                   | 9819343594                       | <b>Name :</b>                                                                         | Shashikant Patil |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                              | <b>Type :</b>                    |                                                                                       |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      | new installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            | 5 Camera and NVR ip setting done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        | 5 Camera and NVR ip setting done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-02-2023 01:23:46</td><td>MayurYadav</td><td>Completed</td><td>5 Camera and NVR ip setting done</td><td></td></tr><tr><td>20-02-2023 11:12:52</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>18-02-2023 05:13:18</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                              |                                  |                                                                                       |                  | Date Time | Technician Name | Status | Remark              | Sign       | 20-02-2023 01:23:46                                                                          | MayurYadav          | Completed  | 5 Camera and NVR ip setting done |  | 20-02-2023 11:12:52 | MayurYadav | New |  | - | 18-02-2023 05:13:18 | MayurYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Status                                                                                       | Remark                           | Sign                                                                                  |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 20-02-2023 01:23:46                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Completed                                                                                    | 5 Camera and NVR ip setting done |  |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 20-02-2023 11:12:52                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                                          |                                  | -                                                                                     |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 18-02-2023 05:13:18                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                                          |                                  | -                                                                                     |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>15-11-2022 01:40:46</td><td>MayurYadav</td><td>one ip camera install in footwear storeroom 192.168.0.136 problem in switch to switch uplink</td></tr><tr><td>03-12-2020 10:45:37</td><td>RishiDesai</td><td></td></tr></tbody></table>                                                                                                                                                                                              |                                                                                              |                                  |                                                                                       |                  | Date Time | Technician Name | Remark | 15-11-2022 01:40:46 | MayurYadav | one ip camera install in footwear storeroom 192.168.0.136 problem in switch to switch uplink | 03-12-2020 10:45:37 | RishiDesai |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Remark                                                                                       |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 15-11-2022 01:40:46                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | one ip camera install in footwear storeroom 192.168.0.136 problem in switch to switch uplink |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 03-12-2020 10:45:37                    | RishiDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                                              |                     |            |                                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |