## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

E. vanabnsecure@yanc					
Service Status Det	ails: VE15028				
Priority:	Low				
Created By:	Admin - Apurva Vajaria				
Complaint Mob.	9284096228				
Technician Name:	Pratik Logade		Technician M	<b>Iobile</b> 9619760949	
Ticket Type :	Complain	Date & Time :	17-06-2025 10:47:24		
Vendor Details :					
Company Name/Client Name :	Rahul Degree Collage Nalasopara West	Customer's Mobile :	9284096228	Name :	Shashank Sir
Address:					
Mumbai , , , , Mah	arashtra				
AMC Details:	_				
Expiry Date :	01-01-1970 05:30:00	)	Type:		
<b>Product Name:</b>	CCTV				
Complain:	1)1st floor camera not working 2)3rd floor camera not working				
Technician Comment :	1st floor camera complete resolved camera working is properly 2 nd floor bio lb3 camera not installed Work done				
Complain Operator :	Desktop - Apurva Vajaria				
Remark:	1st floor camera complete resolved camera working is properly 2 nd floor bio lb3 camera not installed Work done				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	20-06-2025 11:09:31	PratikLogade	Completed		-
	17-06-2025 04:20:18	PratikLogade	Work Pending	1st floor camera complete resolved camera working is properly 2 nd floor bio lb3 camera not installed Work done	
	17-06-2025 10:47:31	PratikLogade	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	25-06-2025 11:37:15	PravinJagade	Gate no 2 camera offline issue resolve. Power supply change.principal madam pc online pending.		
			Server pc app installed and working normally.		