

B K Infotech

Regd. Office : 506 Swapna Siddhi, Akurli Road, kandivali East Mumbai - 400 064, India.
Support : | W : <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1105																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9930898946																								
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373																					
Ticket Type :	Complain	Date & Time :	23-10-2019 04:58:53																						
Vendor Details :																									
Company Name/Client Name :	Shah Advertising	Customer's Mobile :	9930898946	Name :	Shah Advertising																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	accessories																								
Complain :	net issue																								
Technician Comment :	Comp Name : Shah Publicity User Name : Yogesh PC No 1 Work : Internet Not working PC No 1 + PC No 4 Dipti Hp printer not working +Scanner issue. Status : Internet Connection Reset Now working + Dipti Madam system PC No 4 Hp Laserjet M1213 NF MFP installed Work complete User Sign By : Dipti Patel All system in Amc																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	Comp Name : Shah Publicity User Name : Yogesh PC No 1 Work : Internet Not working PC No 1 + PC No 4 Dipti Hp printer not working +Scanner issue. Status : Internet Connection Reset Now working + Dipti Madam system PC No 4 Hp Laserjet M1213 NF MFP installed Work complete User Sign By : Dipti Patel All system in Amc																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-10-2019 05:39:35</td><td>Dhiraj ManeMane</td><td>Completed</td><td>Comp Name : Shah Publicity User Name : Yogesh PC No 1 Work : Internet Not working PC No 1 + PC No 4 Dipti Hp printer not working +Scanner issue. Status : Internet Connection Reset Now working + Dipti Madam system PC No 4 Hp Laserjet M1213 NF MFP installed Work complete User Sign By : Dipti Patel All system in Amc</td><td></td></tr><tr><td>23-10-2019 04:59:04</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>23-10-2019 04:58:54</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	23-10-2019 05:39:35	Dhiraj ManeMane	Completed	Comp Name : Shah Publicity User Name : Yogesh PC No 1 Work : Internet Not working PC No 1 + PC No 4 Dipti Hp printer not working +Scanner issue. Status : Internet Connection Reset Now working + Dipti Madam system PC No 4 Hp Laserjet M1213 NF MFP installed Work complete User Sign By : Dipti Patel All system in Amc		23-10-2019 04:59:04	Dhiraj ManeMane	New		-	23-10-2019 04:58:54	Dhiraj ManeMane	New		-
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23-10-2019 04:58:54	Dhiraj ManeMane	New		-																					

Previous Complain History :	Date Time	Technician Name	Remark
	16-10-2019 12:20:50	Mayur Pitale	router ip changed all working fine
	13-09-2019 12:16:01	ShubhamBhojne	moisture issue ram clean than system start