




# Shubham Infotech

**Regd. Office :** Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai  
**Support : | W :**  
**E :** info@shubhaminfo.com

| <b>Service Status Details : SI68</b>                                      |  |                            |   |   |                |           |                 |        |                     |               |                     |                     |                |   |   |                     |               |             |  |   |                     |               |     |  |   |                     |               |     |  |   |
|---|--|----------------------------|---|---|----------------|-----------|-----------------|--------|---------------------|---------------|---------------------|---------------------|----------------|---|---|---------------------|---------------|-------------|--|---|---------------------|---------------|-----|--|---|---------------------|---------------|-----|--|---|
| <b>Priority :</b>   | Low  |                            |   |   |                |           |                 |        |                     |               |                     |                     |                |   |   |                     |               |             |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Created By :</b>   | Admin - Shubham Infotech   |                            |   |   |                |           |                 |        |                     |               |                     |                     |                |   |   |                     |               |             |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Complaint Mob. No. :</b>   |  |                            |   |   |                |           |                 |        |                     |               |                     |                     |                |   |   |                     |               |             |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Technician Name :</b>  | Harshal Gujar  |                            | <b>Technician Mobile :</b>  | 7710866227  |                |           |                 |        |                     |               |                     |                     |                |   |   |                     |               |             |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Ticket Type :</b>  | Complain   | <b>Date &amp; Time :</b>   | 29-11-2019 10:44:45   |   |                |           |                 |        |                     |               |                     |                     |                |   |   |                     |               |             |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Vendor Details :</b>   |  |                            |   |   |                |           |                 |        |                     |               |                     |                     |                |   |   |                     |               |             |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Company Name/Client Name :</b>   | Office Of The Collector & District Magistratc  | <b>Customer's Mobile :</b> |   | <b>Name :</b>   | Saurabh Randle |           |                 |        |                     |               |                     |                     |                |   |   |                     |               |             |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Address :</b>  |  |                            |   |   |                |           |                 |        |                     |               |                     |                     |                |   |   |                     |               |             |  |   |                     |               |     |  |   |                     |               |     |  |   |
| Mumbai , Fort, Mumbai, Maharashtra 400001, India , , 400001 , Maharashtra |  |                            |   |   |                |           |                 |        |                     |               |                     |                     |                |   |   |                     |               |             |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>AMC Details :</b>  |  |                            |   |   |                |           |                 |        |                     |               |                     |                     |                |   |   |                     |               |             |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Expiry Date :</b>  | 06-08-2020 12:00:00  |                            | <b>Type :</b>   | Non-Comprehensive   |                |           |                 |        |                     |               |                     |                     |                |   |   |                     |               |             |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Product Name :</b>   | Desktop Computer   |                            |   |   |                |           |                 |        |                     |               |                     |                     |                |   |   |                     |               |             |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Complain :</b>   | Mahsul shakha Machine problem  |                            |   |   |                |           |                 |        |                     |               |                     |                     |                |   |   |                     |               |             |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Technician Comment :</b>   | Windows recovery is not working c disk bata backup and all machine format new windows 10 pro installed all basic software installed all data copy to machine working ok  |                            |   |   |                |           |                 |        |                     |               |                     |                     |                |   |   |                     |               |             |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Complain Operator :</b>  | Desktop - Shubham Infotech   |                            |   |   |                |           |                 |        |                     |               |                     |                     |                |   |   |                     |               |             |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Remark :</b>   | Windows recovery is not working c disk bata backup and all machine format new windows 10 pro installed all basic software installed all data copy to machine working ok  |                            |   |   |                |           |                 |        |                     |               |                     |                     |                |   |   |                     |               |             |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Status History :</b>   | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-11-2019 05:57:37</td><td>Harshal Gujar</td><td>Completed</td><td>Windows recovery is not working c disk bata backup and all machine format new windows 10 pro installed all basic software installed all data copy to machine working ok</td><td></td></tr><tr><td>29-11-2019 03:42:46</td><td>Harshal Gujar</td><td>In Progress</td><td></td><td>-</td></tr><tr><td>29-11-2019 11:17:04</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>29-11-2019 10:44:46</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                            |   |   |                | Date Time | Technician Name | Status | Remark              | Sign          | 29-11-2019 05:57:37 | Harshal Gujar       | Completed      | Windows recovery is not working c disk bata backup and all machine format new windows 10 pro installed all basic software installed all data copy to machine working ok |  | 29-11-2019 03:42:46 | Harshal Gujar | In Progress |  | - | 29-11-2019 11:17:04 | Harshal Gujar | New |  | - | 29-11-2019 10:44:46 | Harshal Gujar | New |  | - |
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| 29-11-2019 11:17:04   | Harshal Gujar  | New                        |   | -   |                |           |                 |        |                     |               |                     |                     |                |   |   |                     |               |             |  |   |                     |               |     |  |   |                     |               |     |  |   |
| 29-11-2019 10:44:46   | Harshal Gujar  | New                        |   | -   |                |           |                 |        |                     |               |                     |                     |                |   |   |                     |               |             |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Previous Complain History :</b>  | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-11-2019 04:42:16</td><td>Harshal Gujar</td><td></td></tr><tr><td>27-11-2019 01:15:13</td><td>Vishal Dodekar</td><td>complee</td></tr></tbody></table>  |                            |   |   |                | Date Time | Technician Name | Remark | 28-11-2019 04:42:16 | Harshal Gujar |                     | 27-11-2019 01:15:13 | Vishal Dodekar | complee   |   |                     |               |             |  |   |                     |               |     |  |   |                     |               |     |  |   |
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