




# Shubham Infotech

**Regd. Office :** Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai  
**Support : | W :**  
**E :** info@shubhaminfo.com

<b>Service Status Details : SI404</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Shubham Infotech																								
<b>Complaint Mob. No. :</b>																									
<b>Technician Name :</b>	Harshal Gujar		<b>Technician Mobile :</b>	7710866227																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	08-07-2020 01:23:35																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Office Of The Collector & District Magistratc	Customer's Mobile :		Name :	Saurabh Randle																				
<b>Address :</b>																									
Mumbai , Fort, Mumbai, Maharashtra 400001, India , , 400001 , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	06-08-2020 12:00:00		Type :	Non-Comprehensive																					
<b>Product Name :</b>	Desktop Computer																								
<b>Complain :</b>	4 Machine Problem																								
<b>Technician Comment :</b>	1)2 motherboard collect. 1st motherboard no display problem and 2nd motherboard restart problem 2) machine not started hard disc power cable reconnect machine problem solve																								
<b>Complain Operator :</b>	Desktop - Shubham Infotech																								
<b>Remark :</b>	1)2 motherboard collect. 1st motherboard no display problem and 2nd motherboard restart problem 2) machine not started hard disc power cable reconnect machine problem solve																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-07-2020 09:52:03</td><td>Harshal Gujar</td><td>Completed</td><td>1)2 motherboard collect. 1st motherboard no display problem and 2nd motherboard restart problem 2) machine not started hard disc power cable reconnect machine problem solve</td><td></td></tr><tr><td>08-07-2020 01:24:14</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>08-07-2020 01:23:35</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	15-07-2020 09:52:03	Harshal Gujar	Completed	1)2 motherboard collect. 1st motherboard no display problem and 2nd motherboard restart problem 2) machine not started hard disc power cable reconnect machine problem solve		08-07-2020 01:24:14	Harshal Gujar	New		-	08-07-2020 01:23:35	Harshal Gujar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-07-2020 11:53:53</td><td>Harshal Gujar</td><td>4 motherboard problem 3 machine no power problem and 1 machine Ram Slot is not working</td></tr><tr><td>01-07-2020 01:21:08</td><td>PawanAdhikari</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	10-07-2020 11:53:53	Harshal Gujar	4 motherboard problem 3 machine no power problem and 1 machine Ram Slot is not working	01-07-2020 01:21:08	PawanAdhikari												
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