

Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI395																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																					
Ticket Type :	Complain	Date & Time :	30-06-2020 02:40:13																						
Vendor Details :																									
Company Name/Client Name :	Office Of The Collector & District Magistratc	Customer's Mobile :		Name :	Saurabh Randle																				
Address :																									
Mumbai , Fort, Mumbai, Maharashtra 400001, India , , 400001 , Maharashtra																									
AMC Details :																									
Expiry Date :	06-08-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	Desktop Computer																								
Complain :	Machine Problem																								
Technician Comment :	1) machine RAM clean and connect on motherboard. 2) machine power cable re connected on board problem solved. 3) machine no display problem RAM change machine working ok.																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	1) machine RAM clean and connect on motherboard. 2) machine power cable re connected on board problem solved. 3) machine no display problem RAM change machine working ok.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-06-2020 09:24:50</td><td>Harshal Gujar</td><td>Completed</td><td>1) machine RAM clean and connect on motherboard. 2) machine power cable re connected on board problem solved. 3) machine no display problem RAM change machine working ok.</td><td></td></tr><tr><td>30-06-2020 02:40:21</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>30-06-2020 02:40:13</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	30-06-2020 09:24:50	Harshal Gujar	Completed	1) machine RAM clean and connect on motherboard. 2) machine power cable re connected on board problem solved. 3) machine no display problem RAM change machine working ok.		30-06-2020 02:40:21	Harshal Gujar	New		-	30-06-2020 02:40:13	Harshal Gujar	New		-
Date Time	Technician Name	Status	Remark	Sign																					
30-06-2020 09:24:50	Harshal Gujar	Completed	1) machine RAM clean and connect on motherboard. 2) machine power cable re connected on board problem solved. 3) machine no display problem RAM change machine working ok.																						
30-06-2020 02:40:21	Harshal Gujar	New		-																					
30-06-2020 02:40:13	Harshal Gujar	New		-																					
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-07-2020 01:21:08</td><td>PawanAdhikari</td><td></td></tr><tr><td>01-07-2020 01:20:21</td><td>Harshal Gujar</td><td>checking printer problem cable connect on machine print working ok and Samsung printer problem</td></tr></tbody></table>					Date Time	Technician Name	Remark	01-07-2020 01:21:08	PawanAdhikari		01-07-2020 01:20:21	Harshal Gujar	checking printer problem cable connect on machine print working ok and Samsung printer problem											
Date Time	Technician Name	Remark																							
01-07-2020 01:21:08	PawanAdhikari																								
01-07-2020 01:20:21	Harshal Gujar	checking printer problem cable connect on machine print working ok and Samsung printer problem																							