

Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI332																																			
Priority :	Low																																		
Created By :	Admin - Shubham Infotech																																		
Complaint Mob. No. :																																			
Technician Name :	Vishal Dodekar		Technician Mobile :	7021012768																															
Ticket Type :	Complain	Date & Time :	04-03-2020 04:25:24																																
Vendor Details :																																			
Company Name/Client Name :	Office Of The Collector & District Magistratc	Customer's Mobile :		Name :	Saurabh Randle																														
Address :																																			
Mumbai , Fort, Mumbai, Maharashtra 400001, India , , 400001 , Maharashtra																																			
AMC Details :																																			
Expiry Date :	06-08-2020 12:00:00		Type :	Non-Comprehensive																															
Product Name :	Desktop Computer																																		
Complain :	account department machine problem Mahsul shakha machine problem																																		
Technician Comment :	quick heal installation done																																		
Complain Operator :	Desktop - Shubham Infotech																																		
Remark :	quick heal installation done																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-03-2020 12:40:00</td><td>Vishal Dodekar</td><td>Completed</td><td>quick heal installation done</td><td></td></tr><tr><td>05-03-2020 10:25:56</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr><tr><td>05-03-2020 10:25:33</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr><tr><td>05-03-2020 10:25:29</td><td>Vishal Dodekar</td><td>In Progress</td><td></td><td>-</td></tr><tr><td>04-03-2020 04:25:25</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	05-03-2020 12:40:00	Vishal Dodekar	Completed	quick heal installation done		05-03-2020 10:25:56	Vishal Dodekar	New		-	05-03-2020 10:25:33	Vishal Dodekar	New		-	05-03-2020 10:25:29	Vishal Dodekar	In Progress		-	04-03-2020 04:25:25	Vishal Dodekar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-02-2020 10:10:03</td><td>Vishal Dodekar</td><td>visit complete , entertainment dept machine not working (cleaning and servicing) change the password</td></tr><tr><td>13-02-2020 03:25:32</td><td>Aarti Infotech</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	17-02-2020 10:10:03	Vishal Dodekar	visit complete , entertainment dept machine not working (cleaning and servicing) change the password	13-02-2020 03:25:32	Aarti Infotech																						
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