







Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI286																																			
Priority :	Low																																		
Created By :	Admin - Shubham Infotech																																		
Complaint Mob. No. :																																			
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																															
Ticket Type :	New Installation	Date & Time :	12-02-2020 10:20:25																																
Vendor Details :																																			
Company Name/Client Name :	Office Of The Collector & District Magistrate	Customer's Mobile :		Name :	Saurabh Randle																														
Address :																																			
Mumbai , Fort, Mumbai, Maharashtra 400001, India , , 400001 , Maharashtra																																			
AMC Details :																																			
Expiry Date :	06-08-2020 12:00:00		Type :	Non-Comprehensive																															
Product Name :	Desktop Computer																																		
Complain :	Smgs Installation																																		
Technician Comment :	new motherboard h 81 and SMPS installation c disk data backup and c disk format new Windows 8 pro installed all basic software installed printer driver install machine working ok.																																		
Complain Operator :	Desktop - Shubham Infotech																																		
Remark :	new motherboard h 81 and SMPS installation c disk data backup and c disk format new Windows 8 pro installed all basic software installed printer driver install machine working ok.																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-02-2020 06:06:05</td><td>Harshal Gujar</td><td>Completed</td><td>new motherboard h 81 and SMPS installation c disk data backup and c disk format new Windows 8 pro installed all basic software installed printer driver install machine working ok.</td><td></td></tr><tr><td>13-02-2020 05:59:51</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>12-02-2020 11:46:44</td><td>Harshal Gujar</td><td>Work Pending</td><td>machine servicing and new smgs installed Motherboard checking board shot & no power. motherboard H81 and RAM 4GB DDR3 collect on office machine HDD shifting to 2nd machine</td><td></td></tr><tr><td>12-02-2020 10:20:33</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>12-02-2020 10:20:26</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	13-02-2020 06:06:05	Harshal Gujar	Completed	new motherboard h 81 and SMPS installation c disk data backup and c disk format new Windows 8 pro installed all basic software installed printer driver install machine working ok.		13-02-2020 05:59:51	Harshal Gujar	New		-	12-02-2020 11:46:44	Harshal Gujar	Work Pending	machine servicing and new smgs installed Motherboard checking board shot & no power. motherboard H81 and RAM 4GB DDR3 collect on office machine HDD shifting to 2nd machine		12-02-2020 10:20:33	Harshal Gujar	New		-	12-02-2020 10:20:26	Harshal Gujar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	13-02-2020 03:25:32	Aarti Infotech	
	06-02-2020 02:19:38	Harshal Gujar	machine checking windows problem than c disk data backup c disk format new Windows 7 installed all basic software install ism 6.3 software install and quick heal install & activate HP laser jet p1108 printer driver install windows problem solved.