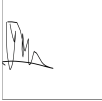
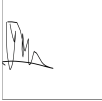
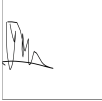


Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI266																																													
Priority :	Low																																												
Created By :	Admin - Shubham Infotech																																												
Complaint Mob. No. :																																													
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																																									
Ticket Type :	Complain	Date & Time :	01-02-2020 03:22:33																																										
Vendor Details :																																													
Company Name/Client Name :	Office Of The Collector & District Magistratc	Customer's Mobile :		Name :	Saurabh Randle																																								
Address :																																													
Mumbai , Fort, Mumbai, Maharashtra 400001, India , , 400001 , Maharashtra																																													
AMC Details :																																													
Expiry Date :	06-08-2020 12:00:00		Type :	Non-Comprehensive																																									
Product Name :	Desktop Computer																																												
Complain :	cpu fan problem machine not starting																																												
Technician Comment :	machine checking and CPU fan working ok. machine scanning and temp files deleted machine serving no problem working ok.																																												
Complain Operator :	Desktop - Shubham Infotech																																												
Remark :	machine checking and CPU fan working ok. machine scanning and temp files deleted machine serving no problem working ok.																																												
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-02-2020 11:40:16</td><td>Harshal Gujar</td><td>Completed</td><td>machine checking and CPU fan working ok. machine scanning and temp files deleted machine serving no problem working ok.</td><td></td></tr><tr><td>03-02-2020 11:19:29</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>03-02-2020 11:19:17</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>03-02-2020 11:19:14</td><td>Harshal Gujar</td><td>In Progress</td><td></td><td>-</td></tr><tr><td>01-02-2020 05:32:01</td><td>Harshal Gujar</td><td>Work Pending</td><td>work is pending</td><td></td></tr><tr><td>01-02-2020 04:01:02</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>01-02-2020 03:22:34</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-02-2020 11:40:16	Harshal Gujar	Completed	machine checking and CPU fan working ok. machine scanning and temp files deleted machine serving no problem working ok.		03-02-2020 11:19:29	Harshal Gujar	New		-	03-02-2020 11:19:17	Harshal Gujar	New		-	03-02-2020 11:19:14	Harshal Gujar	In Progress		-	01-02-2020 05:32:01	Harshal Gujar	Work Pending	work is pending		01-02-2020 04:01:02	Harshal Gujar	New		-	01-02-2020 03:22:34	Harshal Gujar	New		-
Date Time	Technician Name	Status	Remark	Sign																																									
03-02-2020 11:40:16	Harshal Gujar	Completed	machine checking and CPU fan working ok. machine scanning and temp files deleted machine serving no problem working ok.																																										
03-02-2020 11:19:29	Harshal Gujar	New		-																																									
03-02-2020 11:19:17	Harshal Gujar	New		-																																									
03-02-2020 11:19:14	Harshal Gujar	In Progress		-																																									
01-02-2020 05:32:01	Harshal Gujar	Work Pending	work is pending																																										
01-02-2020 04:01:02	Harshal Gujar	New		-																																									
01-02-2020 03:22:34	Harshal Gujar	New		-																																									

Previous Complain History :			
	Date Time	Technician Name	Remark
	31-01-2020 10:42:03	Aarti Infotech	
	28-01-2020 12:57:12	Vishal Dodekar	clean ram ,change bios settings , set hhd on top priority, delete temp file, check disk