

Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI237																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																					
Ticket Type :	Complain	Date & Time :	21-01-2020 04:16:43																						
Vendor Details :																									
Company Name/Client Name :	Office Of The Collector & District Magistrate	Customer's Mobile :		Name :	Saurabh Randle																				
Address :																									
Mumbai , Fort, Mumbai, Maharashtra 400001, India , , 400001 , Maharashtra																									
AMC Details :																									
Expiry Date :	06-08-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	Desktop Computer																								
Complain :	Account department Excel problem																								
Technician Comment :	ms office 2019 uninstall and new ms office 2010 install problem solved																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	ms office 2019 uninstall and new ms office 2010 install problem solved																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-01-2020 05:36:38</td><td>Harshal Gujar</td><td>Completed</td><td>ms office 2019 uninstall and new ms office 2010 install problem solved</td><td></td></tr><tr><td>21-01-2020 04:17:14</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>21-01-2020 04:16:43</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-01-2020 05:36:38	Harshal Gujar	Completed	ms office 2019 uninstall and new ms office 2010 install problem solved		21-01-2020 04:17:14	Harshal Gujar	New		-	21-01-2020 04:16:43	Harshal Gujar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-01-2020 03:12:11</td><td>Vishal Dodekar</td><td>antivirus installation (antivirus installation successfully)</td></tr><tr><td>20-01-2020 02:09:04</td><td>Vishal Dodekar</td><td>machine not working (clean ram ,change settings of hhd selection in bios, Check disk)</td></tr></tbody></table>					Date Time	Technician Name	Remark	20-01-2020 03:12:11	Vishal Dodekar	antivirus installation (antivirus installation successfully)	20-01-2020 02:09:04	Vishal Dodekar	machine not working (clean ram ,change settings of hhd selection in bios, Check disk)											
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