




Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI210																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																					
Ticket Type :	Complain	Date & Time :	13-01-2020 12:59:39																						
Vendor Details :																									
Company Name/Client Name :	Office Of The Collector & District Magistratc	Customer's Mobile :		Name :	Saurabh Randle																				
Address :																									
Mumbai , Fort, Mumbai, Maharashtra 400001, India , , 400001 , Maharashtra																									
AMC Details :																									
Expiry Date :	06-08-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	Desktop Computer																								
Complain :	LDR section 3rd floor sachin kirtane sir Machine problem																								
Technician Comment :	checking RAM is not working temporary RAM 4gb installed on machine (need to change RAM)																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	checking RAM is not working temporary RAM 4gb installed on machine (need to change RAM)																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-01-2020 12:48:27</td><td>Harshal Gujar</td><td>Completed</td><td>checking RAM is not working temporary RAM 4gb installed on machine (need to change RAM)</td><td></td></tr><tr><td>13-01-2020 01:30:35</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>13-01-2020 12:59:39</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	14-01-2020 12:48:27	Harshal Gujar	Completed	checking RAM is not working temporary RAM 4gb installed on machine (need to change RAM)		13-01-2020 01:30:35	Harshal Gujar	New		-	13-01-2020 12:59:39	Harshal Gujar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-01-2020 12:59:38</td><td>Harshal Gujar</td><td></td></tr><tr><td>10-01-2020 11:17:04</td><td>Vishal Dodekar</td><td>clean ram , check disk , windows activate</td></tr></tbody></table>					Date Time	Technician Name	Remark	13-01-2020 12:59:38	Harshal Gujar		10-01-2020 11:17:04	Vishal Dodekar	clean ram , check disk , windows activate											
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