







Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI189																																								
Priority :	Low																																							
Created By :	Admin - Shubham Infotech																																							
Complaint Mob. No. :																																								
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																																				
Ticket Type :	Complain	Date & Time :	04-01-2020 12:55:06																																					
Vendor Details :																																								
Company Name/Client Name :	Office Of The Collector & District Magistrate	Customer's Mobile :		Name :	Saurabh Randle																																			
Address :																																								
Mumbai , Fort, Mumbai, Maharashtra 400001, India , , 400001 , Maharashtra																																								
AMC Details :																																								
Expiry Date :	06-08-2020 12:00:00		Type :	Non-Comprehensive																																				
Product Name :	Desktop Computer																																							
Complain :	aasthapana department shivkanya madam																																							
Technician Comment :	ms office 2007 and 2010 install and uninstall problem not solved user created and ms office 2007 install working ok																																							
Complain Operator :	Desktop - Shubham Infotech																																							
Remark :	ms office 2007 and 2010 install and uninstall problem not solved user created and ms office 2007 install working ok																																							
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-01-2020 12:01:52</td><td>Harshal Gujar</td><td>Completed</td><td>ms office 2007 and 2010 install and uninstall problem not solved user created and ms office 2007 install working ok</td><td></td></tr><tr><td>07-01-2020 11:55:23</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>07-01-2020 11:54:32</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>04-01-2020 06:48:35</td><td>Harshal Gujar</td><td>Work Pending</td><td>windows problem , c data backup , Windows installation , Microsoft office problem not solve</td><td></td></tr><tr><td>04-01-2020 12:55:17</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>04-01-2020 12:55:07</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	07-01-2020 12:01:52	Harshal Gujar	Completed	ms office 2007 and 2010 install and uninstall problem not solved user created and ms office 2007 install working ok		07-01-2020 11:55:23	Harshal Gujar	New		-	07-01-2020 11:54:32	Harshal Gujar	New		-	04-01-2020 06:48:35	Harshal Gujar	Work Pending	windows problem , c data backup , Windows installation , Microsoft office problem not solve		04-01-2020 12:55:17	Harshal Gujar	New		-	04-01-2020 12:55:07	Harshal Gujar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-01-2020 12:54:24</td><td>Vishal Dodekar</td><td>clean ram , servicing , machine working</td></tr><tr><td>04-01-2020 11:07:48</td><td>Aarti Infotech</td><td>Last month ask with customer need to be replaced drum unit and toner cartridge so no issue</td></tr></tbody></table>					Date Time	Technician Name	Remark	04-01-2020 12:54:24	Vishal Dodekar	clean ram , servicing , machine working	04-01-2020 11:07:48	Aarti Infotech	Last month ask with customer need to be replaced drum unit and toner cartridge so no issue																										
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