

Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI175																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Vishal Dodekar		Technician Mobile :	7021012768																					
Ticket Type :	Complain	Date & Time :	02-01-2020 10:22:01																						
Vendor Details :																									
Company Name/Client Name :	Office Of The Collector & District Magistratc	Customer's Mobile :		Name :	Saurabh Randle																				
Address :																									
Mumbai , Fort, Mumbai, Maharashtra 400001, India , , 400001 , Maharashtra																									
AMC Details :																									
Expiry Date :	06-08-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	Desktop Computer																								
Complain :	Machine Problem																								
Technician Comment :																									
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	entertainment dept (keyboard problem - keyboard scroll lock key not working suggest them to change the keyboard)																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-01-2020 10:35:39</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr><tr><td>02-01-2020 10:22:11</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr><tr><td>02-01-2020 10:22:01</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-01-2020 10:35:39	Vishal Dodekar	New		-	02-01-2020 10:22:11	Vishal Dodekar	New		-	02-01-2020 10:22:01	Vishal Dodekar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-01-2020 03:33:04</td><td>Vishal Dodekar</td><td>sanjay gandhi machine problem (clean ram , clean CPU fan) , entertainment dept (CPU fan noise sound - servicing of CPU fan) entertainment dept (keyboard problem - keyboard scroll lock key not working suggest them to change the keyboard)</td></tr><tr><td>31-12-2019 03:55:20</td><td>Aarti Infotech</td><td>paper jam problem in dublex printing(double side print) single side print work properly .</td></tr></tbody></table>					Date Time	Technician Name	Remark	01-01-2020 03:33:04	Vishal Dodekar	sanjay gandhi machine problem (clean ram , clean CPU fan) , entertainment dept (CPU fan noise sound - servicing of CPU fan) entertainment dept (keyboard problem - keyboard scroll lock key not working suggest them to change the keyboard)	31-12-2019 03:55:20	Aarti Infotech	paper jam problem in dublex printing(double side print) single side print work properly .											
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