

Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI169																														
Priority :	Low																													
Created By :	Admin - Shubham Infotech																													
Complaint Mob. No. :																														
Technician Name :	Aarti Infotech		Technician Mobile :	9920433449																										
Ticket Type :	Complain	Date & Time :	31-12-2019 03:55:20																											
Vendor Details :																														
Company Name/Client Name :	Office Of The Collector & District Magistratc	Customer's Mobile :		Name :	Saurabh Randle																									
Address :																														
Mumbai , Fort, Mumbai, Maharashtra 400001, India , , 400001 , Maharashtra																														
AMC Details :																														
Expiry Date :	06-08-2020 12:00:00		Type :	Non-Comprehensive																										
Product Name :	Desktop Computer																													
Complain :	machine no printing																													
Technician Comment :	paper jam problem in dublex printing(double side print) single side print work properly .																													
Complain Operator :	Desktop - Shubham Infotech																													
Remark :	paper jam problem in dublex printing(double side print) single side print work properly . SAMUNG XPRESS M 2876 ND DUPLEX PAPER JAM SERVICING DONE ZD5HB8KH9F014RB CLOSE SADAB																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-01-2020 11:23:05</td><td>Aarti Infotech</td><td>New</td><td></td><td>-</td></tr><tr><td>31-12-2019 05:31:09</td><td>Aarti Infotech</td><td>Work Pending</td><td>paper jam problem in dublex printing(double side print) single side print work properly .</td><td></td></tr><tr><td>31-12-2019 03:55:36</td><td>Aarti Infotech</td><td>New</td><td></td><td>-</td></tr><tr><td>31-12-2019 03:55:21</td><td>Aarti Infotech</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	01-01-2020 11:23:05	Aarti Infotech	New		-	31-12-2019 05:31:09	Aarti Infotech	Work Pending	paper jam problem in dublex printing(double side print) single side print work properly .		31-12-2019 03:55:36	Aarti Infotech	New		-	31-12-2019 03:55:21	Aarti Infotech	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-01-2020 10:22:01</td><td>Vishal Dodekar</td><td>entertainment dept (keyboard problem - keyboard scroll lock key not working suggest them to change the keyboard)</td></tr><tr><td>01-01-2020 03:33:04</td><td>Vishal Dodekar</td><td>sanjay gandhi machine problem (clean ram , clean CPU fan) , entertainment dept (CPU fan noise sound - servicing of CPU fan) entertainment dept (keyboard problem - keyboard scroll lock key not working suggest them to change the keyboard)</td></tr></tbody></table>					Date Time	Technician Name	Remark	02-01-2020 10:22:01	Vishal Dodekar	entertainment dept (keyboard problem - keyboard scroll lock key not working suggest them to change the keyboard)	01-01-2020 03:33:04	Vishal Dodekar	sanjay gandhi machine problem (clean ram , clean CPU fan) , entertainment dept (CPU fan noise sound - servicing of CPU fan) entertainment dept (keyboard problem - keyboard scroll lock key not working suggest them to change the keyboard)																
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