




Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI158																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Vishal Dodekar		Technician Mobile :	7021012768																					
Ticket Type :	Complain	Date & Time :	27-12-2019 10:08:22																						
Vendor Details :																									
Company Name/Client Name :	Office Of The Collector & District Magistratc	Customer's Mobile :		Name :	Saurabh Randle																				
Address :																									
Mumbai , Fort, Mumbai, Maharashtra 400001, India , , 400001 , Maharashtra																									
AMC Details :																									
Expiry Date :	06-08-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	Desktop Computer																								
Complain :	visit																								
Technician Comment :	lr department (printer problem solve- driver installation , network sharing) survey to all departments																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	lr department (printer problem solve- driver installation , network sharing) survey to all departments																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-12-2019 02:05:22</td><td>Vishal Dodekar</td><td>Completed</td><td>lr department (printer problem solve- driver installation , network sharing) survey to all departments</td><td></td></tr><tr><td>27-12-2019 10:08:32</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr><tr><td>27-12-2019 10:08:23</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	27-12-2019 02:05:22	Vishal Dodekar	Completed	lr department (printer problem solve- driver installation , network sharing) survey to all departments		27-12-2019 10:08:32	Vishal Dodekar	New		-	27-12-2019 10:08:23	Vishal Dodekar	New		-
Date Time	Technician Name	Status	Remark	Sign																					
27-12-2019 02:05:22	Vishal Dodekar	Completed	lr department (printer problem solve- driver installation , network sharing) survey to all departments																						
27-12-2019 10:08:32	Vishal Dodekar	New		-																					
27-12-2019 10:08:23	Vishal Dodekar	New		-																					
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-12-2019 12:09:59</td><td>Harshal Gujar</td><td>quick heal software install pending because no internet</td></tr><tr><td>26-12-2019 12:08:56</td><td>Harshal Gujar</td><td>power cable reconnect on machine and temp files deleted and machine scanning working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	26-12-2019 12:09:59	Harshal Gujar	quick heal software install pending because no internet	26-12-2019 12:08:56	Harshal Gujar	power cable reconnect on machine and temp files deleted and machine scanning working ok											
Date Time	Technician Name	Remark																							
26-12-2019 12:09:59	Harshal Gujar	quick heal software install pending because no internet																							
26-12-2019 12:08:56	Harshal Gujar	power cable reconnect on machine and temp files deleted and machine scanning working ok																							