

Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

| Service Status Details : SI135 | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|--|--|--|---|----------------|-----------|-----------------|--------|---------------------|---------------|---------------------|---------------------|----------------|--|---|---------------------|---------------|-----|--|---|---------------------|---------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Shubham Infotech | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Harshal Gujar | | Technician Mobile : | 7710866227 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 19-12-2019 03:45:28 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Office Of The Collector & District Magistrate | Customer's Mobile : | | Name : | Saurabh Randle | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , Fort, Mumbai, Maharashtra 400001, India , , 400001 , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 06-08-2020 12:00:00 | | Type : | Non-Comprehensive | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | Desktop Computer | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | Machine no power | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | checking machine temp files deleted and Scanning. machine working ok | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Shubham Infotech | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | checking machine temp files deleted and Scanning. machine working ok | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table border="1"><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-12-2019 05:19:09</td><td>Harshal Gujar</td><td>Completed</td><td>checking machine temp files deleted and Scanning. machine working ok</td><td></td></tr><tr><td>19-12-2019 03:45:53</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>19-12-2019 03:45:29</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 19-12-2019 05:19:09 | Harshal Gujar | Completed | checking machine temp files deleted and Scanning. machine working ok |  | 19-12-2019 03:45:53 | Harshal Gujar | New | | - | 19-12-2019 03:45:29 | Harshal Gujar | New | | - |
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| Previous Complain History : | <table border="1"><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-12-2019 03:47:23</td><td>Harshal Gujar</td><td></td></tr><tr><td>19-12-2019 11:13:21</td><td>Aarti Infotech</td><td>need to be pickup this printer as per verbal discussion saurabh randle sir</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 19-12-2019 03:47:23 | Harshal Gujar | | 19-12-2019 11:13:21 | Aarti Infotech | need to be pickup this printer as per verbal discussion saurabh randle sir | | | | | | | | | | | |
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