




# Shubham Infotech

**Regd. Office :** Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai  
**Support : | W :**  
**E :** info@shubhaminfo.com

<b>Service Status Details : SI133</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Shubham Infotech																								
<b>Complaint Mob. No. :</b>																									
<b>Technician Name :</b>	Aarti Infotech		<b>Technician Mobile :</b>	9920433449																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	19-12-2019 11:13:21																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Office Of The Collector & District Magistrate	<b>Customer's Mobile :</b>		<b>Name :</b>	Saurabh Randle																				
<b>Address :</b>																									
Mumbai , Fort, Mumbai, Maharashtra 400001, India , , 400001 , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	06-08-2020 12:00:00		<b>Type :</b>	Non-Comprehensive																					
<b>Product Name :</b>	Printers																								
<b>Complain :</b>	2 printer problem L. R department - shripad madam/ revenue branch - akash sir																								
<b>Technician Comment :</b>	need to be pickup this printer as per verbal discussion saurabh randle sir																								
<b>Complain Operator :</b>	Desktop - Shubham Infotech																								
<b>Remark :</b>	need to be pickup this printer as per verbal discussion saurabh randle sir																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-12-2019 12:41:14</td><td>Aarti Infotech</td><td>Completed</td><td>need to be pickup this printer as per verbal discussion saurabh randle sir</td><td></td></tr><tr><td>19-12-2019 11:13:31</td><td>Aarti Infotech</td><td>New</td><td></td><td>-</td></tr><tr><td>19-12-2019 11:13:22</td><td>Aarti Infotech</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	19-12-2019 12:41:14	Aarti Infotech	Completed	need to be pickup this printer as per verbal discussion saurabh randle sir		19-12-2019 11:13:31	Aarti Infotech	New		-	19-12-2019 11:13:22	Aarti Infotech	New		-
Date Time	Technician Name	Status	Remark	Sign																					
19-12-2019 12:41:14	Aarti Infotech	Completed	need to be pickup this printer as per verbal discussion saurabh randle sir																						
19-12-2019 11:13:31	Aarti Infotech	New		-																					
19-12-2019 11:13:22	Aarti Infotech	New		-																					
<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-12-2019 09:45:24</td><td>Aarti Infotech</td><td>L.R.Department 2 printer problem servicing done working ok</td></tr><tr><td>18-12-2019 09:43:39</td><td>Harshal Gujar</td><td>UPS power on machine start working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	18-12-2019 09:45:24	Aarti Infotech	L.R.Department 2 printer problem servicing done working ok	18-12-2019 09:43:39	Harshal Gujar	UPS power on machine start working ok											
Date Time	Technician Name	Remark																							
18-12-2019 09:45:24	Aarti Infotech	L.R.Department 2 printer problem servicing done working ok																							
18-12-2019 09:43:39	Harshal Gujar	UPS power on machine start working ok																							