## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE5927 |   |                        |  |  |        |            |
|---------------------------------|---|------------------------|--|--|--------|------------|
| Priority:                       | Low   |                        |  |  |        |            |
| Created By:                     | Admin - Apurva Vajaria  |                        |  |  |        |            |
| Complaint Mob.<br>No. :         | 9049503080  |                        |  |  |        |            |
| Technician Name :               | Anil Yadav  |                        | Techni<br>Mobile   |  |        | 3          |
| Ticket Type :                   | Complain Date & Time:   |                        | 11-07-2  | 11-07-2022 11:17:17  |        |            |
| Vendor Details :                |   |                        |  |  |        |            |
| Company<br>Name/Client Name :   | ALLIANZ<br>TECHNOLOGY<br>SE(PHASE I)  | Customer's<br>Mobile : |  | 03080  | Name : | Satyam Sir |
| Address:                        |   |                        |  |  |        |            |
| Mumbai , , , , Maharashtra      |   |                        |  |  |        |            |
| AMC Details:                    |   |                        |  |  |        |            |
| Expiry Date :                   | 30-10-2020 12:00:00   | Type:                  | : Comprehensive  |  |        |            |
| <b>Product Name:</b>            | Fire  |                        |  |  |        |            |
| Complain:                       | 5 th Floor Electrical & UPS Room smoke detector issue, during the FAS testing we have observed Access door not opened . |                        |  |  |        |            |
| Technician<br>Comment :         | smoke detector installation complete. Detector working fine.  |                        |  |  |        |            |
| Complain<br>Operator :          | Desktop - Apurva Vajaria  |                        |  |  |        |            |
| Remark:                         | smoke detector installation complete. Detector working fine.  |                        |  |  |        |            |
| Status History :                | Date Time   | Technician Name        | Status   | Remark   |        | Sign       |
|                                 | 11-07-2022 08:00:31   | Anil Yadav             | Completed  | smoke detector installation complete. Detector working fine. |        | B          |
|                                 | 11-07-2022 11:17:39   | Anil Yadav             | New  |  |        | -          |
|                                 | 11-07-2022 11:17:17   | Anil Yadav             | New  |  |        | -          |
| Previous Complain<br>History :  | Date Time   | Technician Name        | Remark   |  |        |            |
|                                 | 17-09-2022 11:05:30   | MayurYadav             |  |  |        |            |
|                                 | 06-08-2022 10:45:04   | MayurYadav             | 1)5th floor camera issue resolve start working 2) 5th floor and 4th floor camera time setting done |  |        |            |
|                                 |   |                        |  |  |        |            |