## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Details : VE2364								
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob. No. :	9049503080							
Technician Name :	Rishi Desai		Technician Mobile :	8369234074				
Ticket Type :	Complain	Date & Time :	04-12-2020 07:09:04	:04				
Vendor Details :								
Company Name/Client Name :	ALLIANZ TECHNOLOGY SE(PHASE I)	Customer's Mobile :	9049503080	Name:	Satyam Sir			
Address:								
Mumbai , , , , M	aharashtra							
AMC Details:	_			_				
Expiry Date:	30-10-2020 12:00:00		Type:	Comprehensive				
Product Name:	CCTV							
Complain:	2 camera issue 1 hooter issue Intrusion batter issue install 2 hdd - 4 tb fire issue							
Technician Comment :	2 Hdd Changed of 4tb, also replaced 32ch unv NVR, and 2 cp plus camera replaced by new one. one hooter issue resolved and also in gst panel of 4th floor there was a reset problem in panel so we have added one programming card of gst and installed same in panel for temporary purpose, Jablotron 5th floor lithium ion battery changed in panic switxh with new one also 12V battery installed jablotron panel. 4th floor panel battery bus work done.							
Complain Operator :	Desktop - Apurva Vajaria							
Remark :	2 Hdd Changed of 4tb, also replaced 32ch unv NVR, and 2 cp plus camera replaced by new one. one hooter issue resolved and also in gst panel of 4th floor there was a reset problem in panel so we have added one programming card of gst and installed same in panel for temporary purpose, Jablotron 5th floor lithium ion battery changed in panic switch with new one also 12V battery installed jablotron panel. 4th floor panel battery bus work done.							

Status History :	Date Time	Technician Name	Status	Remark	Sign
	07-12-2020 06:07:54	RishiDesai	Complete	2 Hdd Changed of 4tb, also replaced 32ch unv NVR, and 2 cp plus camer replaced by new one. one hooter iss resolved and also in gst panel of 4th floor there was a reset problem in p so we have added one programming card of gst and installed same in par for temporary purpose, Jablotron 5th floor lithium ion battery changed in panic switxh with new one also 12V battery installed jablotron panel. 4th floor panel battery bus work done.	ra ue annel nel h
	04-12-2020 07:09:18	RishiDesai	New		-
	04-12-2020 07:09:04	RishiDesai	New		-
Previous Complain History:	Date Time		Technician Name	Remark	
	07-08-2023 12:36:53			PravinJagade	
	10-06-2023 11:34:43			Siddhesh Chavan	