

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE1000</b> |  |                            |                            |                   |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
|--|--|----------------------------|----------------------------|-------------------|---------------|-----------|-----------------|--------|---------------------|------|------------------------|---------------------|--------------|---------------|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | High   |                            |                            |                   |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria   |                            |                            |                   |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9049503080   |                            |                            |                   |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Jinal Goradia  |                            | <b>Technician Mobile :</b> | 8080922970        |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain   | <b>Date &amp; Time :</b>   | 28-01-2020 03:02:52        |                   |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |  |                            |                            |                   |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Allianz Managed Operation & Services   | <b>Customer's Mobile :</b> | 9049503080                 | <b>Name :</b>     | Satyam Mishra |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |  |                            |                            |                   |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
| Pune , , , , Maharashtra               |  |                            |                            |                   |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |  |                            |                            |                   |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 31-07-2020 12:00:00  |                            | <b>Type :</b>              | Non-Comprehensive |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV   |                            |                            |                   |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | Since yesterday night 4th floor server room CCTV camera DVR beep issue was reported by support staff team. During the checks the data of DVR was formatted by team as provided options to stop the beep from DVR. Requesting you to kindly send your technical   |                            |                            |                   |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            |  |                            |                            |                   |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria   |                            |                            |                   |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | pune local vender attended the complain and resolved   |                            |                            |                   |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-01-2020 04:14:40</td><td>JinalGoradia</td><td>New</td><td></td><td>-</td></tr><tr><td>28-01-2020 03:03:00</td><td>JinalGoradia</td><td>New</td><td></td><td>-</td></tr><tr><td>28-01-2020 03:02:53</td><td>JinalGoradia</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                            |                            |                   |               | Date Time | Technician Name | Status | Remark              | Sign | 30-01-2020 04:14:40    | JinalGoradia        | New          |               | - | 28-01-2020 03:03:00 | JinalGoradia | New |  | - | 28-01-2020 03:02:53 | JinalGoradia | New |  | - |
| Date Time                              | Technician Name  | Status                     | Remark                     | Sign              |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
| 30-01-2020 04:14:40                    | JinalGoradia   | New                        |                            | -                 |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
| 28-01-2020 03:03:00                    | JinalGoradia   | New                        |                            | -                 |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
| 28-01-2020 03:02:53                    | JinalGoradia   | New                        |                            | -                 |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>11-09-2019 01:40:25</td><td></td><td>PPM Done by beena fire</td></tr><tr><td>11-09-2019 01:40:11</td><td>ZainulShaikh</td><td>ppm completed</td></tr></tbody></table>   |                            |                            |                   |               | Date Time | Technician Name | Remark | 11-09-2019 01:40:25 |      | PPM Done by beena fire | 11-09-2019 01:40:11 | ZainulShaikh | ppm completed |   |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name  | Remark                     |                            |                   |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
| 11-09-2019 01:40:25                    |  | PPM Done by beena fire     |                            |                   |               |           |                 |        |                     |      |                        |                     |              |               |   |                     |              |     |  |   |                     |              |     |  |   |
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