

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11823</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                                      |                                                                                       |                      |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|----------------------------------------------------------------------|---------------------------------------------------------------------------------------|----------------------|-----------|-----------------|--------|--------|------|---------------------|--------------|-----------|----------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                                                      |                                                                                       |                      |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                                                      |                                                                                       |                      |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9619779719                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                                                                      |                                                                                       |                      |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>                | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          | <b>Technician Mobile :</b>                                           | 8080922965                                                                            |                      |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Call Basis                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b> | 04-06-2024 04:19:22                                                  |                                                                                       |                      |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                                      |                                                                                       |                      |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Customer's Mobile :      | 9619779719                                                           | Name :                                                                                | Sarfaraz Sir Dahisar |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                                      |                                                                                       |                      |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , Maharashtra                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                                      |                                                                                       |                      |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                                      |                                                                                       |                      |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          | Type :                                                               |                                                                                       |                      |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                   | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                                                      |                                                                                       |                      |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                       | VDP adapter issue need to send with adapter - 750/- visiting charges                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          |                                                                      |                                                                                       |                      |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>             | vdp issue resolved and ok working done and 750 visits change collatt                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          |                                                                      |                                                                                       |                      |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                                                                      |                                                                                       |                      |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                         | vdp issue resolved and ok working done and 750 visits change collatt                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          |                                                                      |                                                                                       |                      |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-06-2024 10:43:51</td><td>Ravi Rajbhar</td><td>Completed</td><td>vdp issue resolved and ok working done and 750 visits change collatt</td><td></td></tr><tr><td>06-06-2024 10:12:15</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>04-06-2024 07:18:39</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                                                                      |                                                                                       |                      | Date Time | Technician Name | Status | Remark | Sign | 06-06-2024 10:43:51 | Ravi Rajbhar | Completed | vdp issue resolved and ok working done and 750 visits change collatt |  | 06-06-2024 10:12:15 | Ravi Rajbhar | New |  | - | 04-06-2024 07:18:39 | Ravi Rajbhar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Status                   | Remark                                                               | Sign                                                                                  |                      |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 06-06-2024 10:43:51                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Completed                | vdp issue resolved and ok working done and 750 visits change collatt |  |                      |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 06-06-2024 10:12:15                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                      |                                                                      | -                                                                                     |                      |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 04-06-2024 07:18:39                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                      |                                                                      | -                                                                                     |                      |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                                                      |                                                                                       |                      | Date Time | Technician Name | Remark |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Remark                   |                                                                      |                                                                                       |                      |           |                 |        |        |      |                     |              |           |                                                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |