

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7027																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9920211430																			
Technician Name :	Pravin Jagade		Technician Mobile :	7262044153																
Ticket Type :	Complain	Date & Time :	06-12-2022 11:05:10																	
Vendor Details :																				
Company Name/Client Name :	Shoppers Stop Ltd - Viviana Mall	Customer's Mobile :	9920211430	Name :	Santosh Sir															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	DVR no. 1 - 4 TB HDD error issue																			
Technician Comment :	4 tb hdd install Normal working done. 2 tb hdd falty hand over Clint. work complete																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	4 tb hdd install Normal working done. 2 tb hdd falty hand over Clint. work complete																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-12-2022 04:41:41</td><td>PravinJagade</td><td>Completed</td><td>4 tb hdd install Normal working done. 2 tb hdd falty hand over Clint. work complete</td><td></td></tr><tr><td>06-12-2022 11:05:32</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	06-12-2022 04:41:41	PravinJagade	Completed	4 tb hdd install Normal working done. 2 tb hdd falty hand over Clint. work complete		06-12-2022 11:05:32	PravinJagade	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-12-2022 03:47:26</td><td>YogeshDesai</td><td>There is no issue in new hard disk working properly . under observation and camera issue pending.</td></tr><tr><td>01-12-2022 11:00:03</td><td>Prashant Nikalje</td><td>DVR no. 1 recording issued showing, hdd error hdd formatting done now showing hdd normal DVR no. 1 camera power issued, camera ok new cabling by ssl engineer DVR no. 4 - Camera no. 3,8,10,4 BNC Replace, DVR no. 1-4TB hdd recording under observation.</td></tr></tbody></table>					Date Time	Technician Name	Remark	10-12-2022 03:47:26	YogeshDesai	There is no issue in new hard disk working properly . under observation and camera issue pending.	01-12-2022 11:00:03	Prashant Nikalje	DVR no. 1 recording issued showing, hdd error hdd formatting done now showing hdd normal DVR no. 1 camera power issued, camera ok new cabling by ssl engineer DVR no. 4 - Camera no. 3,8,10,4 BNC Replace, DVR no. 1-4TB hdd recording under observation.						
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