


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE6285</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9920211430				
<b>Technician Name :</b>	Yogesh Desai		<b>Technician Mobile :</b>	8080922963	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	01-09-2022 10:47:33		
<b>Vendor Details :</b>					
Company Name/Client Name :	Shoppers Stop Ltd - Viviana Mall	Customer's Mobile :	9920211430	Name :	Santosh Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	dvr no 1 hard disk backup issue and cctv survey				
<b>Technician Comment :</b>	Dvr no 1 hard disk error issue has been sloved also recording issue also been sloved frame rate and bit rate changed New power supply has been used for dvr hard disk need to kept under observation. survey of 9 camera with cabling done 11 camera need to be changed as the old ones are blur need clear picture of image				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	Dvr no 1 hard disk error issue has been sloved also recording issue also been sloved frame rate and bit rate changed New power supply has been used for dvr hard disk need to kept under observation. survey of 9 camera with cabling done 11 camera need to be changed as the old ones are blur need clear picture of image				
<b>Status History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Status</b>	<b>Remark</b>	<b>Sign</b>
	01-09-2022 05:26:50	YogeshDesai	Completed	Dvr no 1 hard disk error issue has been sloved also recording issue also been sloved frame rate and bit rate changed New power supply has been used for dvr hard disk need to kept under observation. survey of 9 camera with cabling done 11 camera need to be changed as the old ones are blur need clear picture of image	
	01-09-2022 10:48:00	YogeshDesai	New		-
	01-09-2022 10:47:33	YogeshDesai	New		-

Previous Complain History :			
	Date Time	Technician Name	Remark
	17-08-2022 10:20:55	Shiva Meena	all camera ceqwens done and frem ret bits ret setting done
	21-07-2022 11:03:32	Shiva Meena	1 camera installed and 2 rack cebaling daresing done