







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE5164																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9821426834																																		
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																															
Ticket Type :	Complain	Date & Time :	09-04-2022 11:48:21																																
Vendor Details :																																			
Company Name/Client Name :	Imperial Heights	Customer's Mobile :	9821426834	Name :	Santosh Sir																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	CCTV-VDP																																		
Complain :	date time issue and vdp adapter issue and need to give recording in pen drive																																		
Technician Comment :	dvp adaptor change faulty again new replacement and ok working done and CCTV footage backup given to pendrive done and NVR date and time set all ok working done																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	dvp adaptor change faulty again new replacement and ok working done and CCTV footage backup given to pendrive done and NVR date and time set all ok working done																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-04-2022 06:02:50</td><td>Ravi Rajbhar</td><td>Completed</td><td>dvp adaptor change faulty again new replacement and ok working done and CCTV footage backup given to pendrive done and NVR date and time set all ok working done</td><td></td></tr><tr><td>11-04-2022 10:51:16</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>09-04-2022 02:10:36</td><td>Ravi Rajbhar</td><td>Awaiting Spares</td><td>installed new NVR and online done and also formatted hdd recording on all cameras with audio vedeo user jainB201 password.admin@123</td><td></td></tr><tr><td>09-04-2022 11:48:33</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>09-04-2022 11:48:22</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	11-04-2022 06:02:50	Ravi Rajbhar	Completed	dvp adaptor change faulty again new replacement and ok working done and CCTV footage backup given to pendrive done and NVR date and time set all ok working done		11-04-2022 10:51:16	Ravi Rajbhar	New		-	09-04-2022 02:10:36	Ravi Rajbhar	Awaiting Spares	installed new NVR and online done and also formatted hdd recording on all cameras with audio vedeo user jainB201 password.admin@123		09-04-2022 11:48:33	Ravi Rajbhar	New		-	09-04-2022 11:48:22	Ravi Rajbhar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	13-04-2022 05:08:46	Siddhesh Chavan	NVR time satting done and under observation and all camera working ok
	22-03-2022 11:11:52	Ravi Rajbhar	CCTV installation done 8 camera ok working done two Poe switch install 8 port dvp screen lining issue resolved NVR online done (I'd - eklavya , password admin@123) recording going on today