# Vallabh Enterprises

**Regd. Office** : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | **W** : www.vallabhenterprises.com
**E** : vallabhsecure@yahoo.co.in

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|---|---|---|---|---|---|
| **Service Status Details :** VE3994 | | | | | |
| **Priority :** | Low | | | | |
| **Created By :** | Admin - Apurva Vajaria | | | | |
| **Complaint Mob. No. :** | 9920211430 | | | | |
| **Technician Name :** | Yogesh Desai | | **Technician Mobile :** | 8080922963 | |
| **Ticket Type :** | Complain | **Date & Time :** | 07-10-2021 10:02:40 | | |
| **Vendor Details :** | | | | | |
| Company Name/Client Name : | Shoppers Stop Ltd - Viviana Mall | Customer's Mobile : | 9920211430 | Name : | Santosh Sir |
| **Address :** | | | | | |
| Mumbai , , , , Maharashtra | | | | | |
| **AMC Details :** | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | |
| **Product Name :** | CCTV | | | | |
| **Complain :** | need to increase recording | | | | |
| **Technician Comment :** | Three dvr camera bit rate & frame rate has been changed. one dvr is of 32 chanel & other two of 16 channel New bit rate of dvr no 1 580 & frame rate 12 other two dvr frame rate is 12 & bit rate 572 resolution is 960 (H) all cameras are working ok | | | | |
| **Complain Operator :** | Desktop - Apurva Vajaria | | | | |
| **Remark :** | Three dvr camera bit rate & frame rate has been changed. one dvr is of 32 chanel & other two of 16 channel New bit rate of dvr no 1 580 & frame rate 12 other two dvr frame rate is 12 & bit rate 572 resolution is 960 (H) all cameras are working ok | | | | |

**Status History :**

| Date Time | Technician Name | Status | Remark | Sign |
|---|---|---|---|---|
| 07-10-2021 02:31:31 | YogeshDesai | Completed | Three dvr camera bit rate & frame rate has been changed. one dvr is of 32 chanel & other two of 16 channel New bit rate of dvr no 1 580 & frame rate 12 other two dvr frame rate is 12 & bit rate 572 resolution is 960 (H) all cameras are working ok | |
| 07-10-2021 10:02:52 | YogeshDesai | New | | - |
| 07-10-2021 10:02:41 | YogeshDesai | New | | - |

**Previous Complain History :**

| Date Time | Technician Name | Remark |
|---|---|---|
| 12-02-2022 10:05:12 | Neeraj Chauhan | 1 camera amazon store cabling done and and camera working OK. and fish fish eye camera demo done. |
| 24-12-2021 02:37:23 | Siddhesh Chavan | one Amazon camera blur issue resolved and recotion and bnc change |