




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE247</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9920211430																			
<b>Technician Name :</b>	Anil Yadav		<b>Technician Mobile :</b>	8080922983																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	31-08-2019 03:25:33																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Shoppers Stop Ltd - Viviana Mall	Customer's Mobile :	9920211430	Name :	Santosh Sir															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	hdd error dvr no 4																			
<b>Technician Comment :</b>	DVR 3-4 time restart HDD working condition now but can be closed anytime because HDD faulty I do check other DVR but not detected HDD																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	DVR 3-4 time restart HDD working condition now but can be closed anytime because HDD faulty I do check other DVR but not detected HDD																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>31-08-2019 07:11:11</td><td>AnilYadav</td><td>Completed</td><td>DVR 3-4 time restart HDD working condition now but can be closed anytime because HDD faulty I do check other DVR but not detected HDD</td><td></td></tr><tr><td>31-08-2019 03:25:34</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	31-08-2019 07:11:11	AnilYadav	Completed	DVR 3-4 time restart HDD working condition now but can be closed anytime because HDD faulty I do check other DVR but not detected HDD		31-08-2019 03:25:34	AnilYadav	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-07-2023 03:41:11</td><td>Ravi Rajbhar</td><td>dvr no.7 main custmor entry 3 camera ok working also recoding goining on in dvr done date and time ok dvr ip reply proper check IT PARSON SIDE DVR logs chevk dvr login user admin- pass- admin@123 proprly login done</td></tr><tr><td>21-04-2023 10:55:38</td><td>Shiva Meena</td><td>Fen installed done Wark complete</td></tr></tbody></table>					Date Time	Technician Name	Remark	19-07-2023 03:41:11	Ravi Rajbhar	dvr no.7 main custmor entry 3 camera ok working also recoding goining on in dvr done date and time ok dvr ip reply proper check IT PARSON SIDE DVR logs chevk dvr login user admin- pass- admin@123 proprly login done	21-04-2023 10:55:38	Shiva Meena	Fen installed done Wark complete						
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