

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1181																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9920211430																								
Technician Name :	Mahindra Prajapati		Technician Mobile :	8080922975																					
Ticket Type :	Complain	Date & Time :	19-02-2020 04:34:21																						
Vendor Details :																									
Company Name/Client Name :	Shoppers Stop Ltd - Viviana Mall	Customer's Mobile :	9920211430	Name :	Santosh Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	no 5 HDD issue																								
Technician Comment :	2. DVR HDD issue and observation																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	2. DVR HDD issue and observation																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-02-2020 10:21:58</td><td>MahindraPrajapati</td><td>Completed</td><td>2. DVR HDD issue and observation</td><td></td></tr><tr><td>20-02-2020 09:51:25</td><td>MahindraPrajapati</td><td>New</td><td></td><td>-</td></tr><tr><td>19-02-2020 04:34:22</td><td>MahindraPrajapati</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-02-2020 10:21:58	MahindraPrajapati	Completed	2. DVR HDD issue and observation		20-02-2020 09:51:25	MahindraPrajapati	New		-	19-02-2020 04:34:22	MahindraPrajapati	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-11-2019 02:54:15</td><td>ZainulShaikh</td><td></td></tr><tr><td>31-08-2019 03:25:33</td><td>AnilYadav</td><td>DVR 3-4 time restart HDD working condition now but can be closed anytime because HDD faulty I do check other DVR but not detected HDD</td></tr></tbody></table>					Date Time	Technician Name	Remark	08-11-2019 02:54:15	ZainulShaikh		31-08-2019 03:25:33	AnilYadav	DVR 3-4 time restart HDD working condition now but can be closed anytime because HDD faulty I do check other DVR but not detected HDD											
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