

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE10185</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                               |                                                         |                                                                                       |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|---------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|-------------|---------------------------------------------------------------|---------------------|-----------|---------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                               |                                                         |                                                                                       |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                               |                                                         |                                                                                       |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9920211430                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                               |                                                         |                                                                                       |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
| <b>Technician Name :</b>                | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                               | <b>Technician Mobile :</b>                              | 8454016444                                                                            |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Date &amp; Time :</b>                                      | 04-12-2023 12:26:22                                     |                                                                                       |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                               |                                                         |                                                                                       |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>       | Shoppers Stop Ltd - Viviana Mall                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Customer's Mobile :</b>                                    | 9920211430                                              | <b>Name :</b>                                                                         | Santosh Sir |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                               |                                                         |                                                                                       |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                               |                                                         |                                                                                       |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                               |                                                         |                                                                                       |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                               | <b>Type :</b>                                           |                                                                                       |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                               |                                                         |                                                                                       |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
| <b>Complain :</b>                       | 1)12V 5AMP SMPS 1 nos faulty need to change 2)3 mtr vga cable need to handover                                                                                                                                                                                                                                                                                                                                                                                             |                                                               |                                                         |                                                                                       |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
| <b>Technician Comment :</b>             | 3 MTR VGA cable handover to datta sir supply working ok                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                               |                                                         |                                                                                       |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                               |                                                         |                                                                                       |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
| <b>Remark :</b>                         | 3 MTR VGA cable handover to datta sir supply working ok                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                               |                                                         |                                                                                       |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-12-2023 04:17:54</td><td>Sonu Kumar</td><td>Completed</td><td>3 MTR VGA cable handover to datta sir supply working ok</td><td></td></tr><tr><td>04-12-2023 12:26:27</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                               |                                                         |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign        | 04-12-2023 04:17:54                                           | Sonu Kumar          | Completed | 3 MTR VGA cable handover to datta sir supply working ok |  | 04-12-2023 12:26:27 | Sonu Kumar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Status                                                        | Remark                                                  | Sign                                                                                  |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
| 04-12-2023 04:17:54                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Completed                                                     | 3 MTR VGA cable handover to datta sir supply working ok |  |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
| 04-12-2023 12:26:27                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                           |                                                         | -                                                                                     |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>27-11-2023 01:20:53</td><td>Shiva Meena</td><td>1 camera nuw installed and vge. Old cebal cheng wark complete</td></tr><tr><td>30-10-2023 10:37:11</td><td></td><td></td></tr></tbody></table>                                                                                                                                                                      |                                                               |                                                         |                                                                                       |             | Date Time | Technician Name | Remark | 27-11-2023 01:20:53 | Shiva Meena | 1 camera nuw installed and vge. Old cebal cheng wark complete | 30-10-2023 10:37:11 |           |                                                         |                                                                                       |                     |            |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Remark                                                        |                                                         |                                                                                       |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
| 27-11-2023 01:20:53                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 1 camera nuw installed and vge. Old cebal cheng wark complete |                                                         |                                                                                       |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |
| 30-10-2023 10:37:11                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                               |                                                         |                                                                                       |             |           |                 |        |                     |             |                                                               |                     |           |                                                         |                                                                                       |                     |            |     |  |   |