

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE10998 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                             |                                                                    |                                                                                       |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
|----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|--------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|-------------|--------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| Priority :                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                             |                                                                    |                                                                                       |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
| Created By :                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                             |                                                                    |                                                                                       |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
| Complaint Mob. No. :             | 9821426834                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                             |                                                                    |                                                                                       |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
| Technician Name :                | Pravin Jagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                             | Technician Mobile :                                                | 7262044153                                                                            |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
| Ticket Type :                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Date & Time :               | 01-03-2024 04:07:42                                                |                                                                                       |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
| Vendor Details :                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                             |                                                                    |                                                                                       |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :       | Mukund Super Services                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Customer's Mobile :         | 9821426834                                                         | Name :                                                                                | Santosh Sir |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
| Address :                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                             |                                                                    |                                                                                       |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                             |                                                                    |                                                                                       |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
| AMC Details :                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                             |                                                                    |                                                                                       |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
| Expiry Date :                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                             | Type :                                                             |                                                                                       |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
| Product Name :                   | Access                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                             |                                                                    |                                                                                       |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
| Complain :                       | some lock screw loose issue and cameras lens need to clean cameras blur issue                                                                                                                                                                                                                                                                                                                                                                                                             |                             |                                                                    |                                                                                       |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
| Technician Comment :             | Lock screw loose issue resolve working done. Ip camera clean done.                                                                                                                                                                                                                                                                                                                                                                                                                        |                             |                                                                    |                                                                                       |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
| Complain Operator :              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                             |                                                                    |                                                                                       |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
| Remark :                         | Lock screw loose issue resolve working done. Ip camera clean done.                                                                                                                                                                                                                                                                                                                                                                                                                        |                             |                                                                    |                                                                                       |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
| Status History :                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-03-2024 10:35:35</td><td>PravinJagade</td><td>Completed</td><td>Lock screw loose issue resolve working done. Ip camera clean done.</td><td></td></tr><tr><td>02-03-2024 10:29:18</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                             |                                                                    |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign | 02-03-2024 10:35:35 | PravinJagade        | Completed   | Lock screw loose issue resolve working done. Ip camera clean done. |  | 02-03-2024 10:29:18 | PravinJagade | New |  | - |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Status                      | Remark                                                             | Sign                                                                                  |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
| 02-03-2024 10:35:35              | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                   | Lock screw loose issue resolve working done. Ip camera clean done. |  |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
| 02-03-2024 10:29:18              | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                         |                                                                    | -                                                                                     |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
| Previous Complain History :      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-03-2024 03:08:49</td><td></td><td></td></tr><tr><td>29-01-2024 03:36:51</td><td>Shiva Meena</td><td>3 camera angle setting done</td></tr></tbody></table>                                                                                                                                                                                                                       |                             |                                                                    |                                                                                       |             | Date Time | Technician Name | Remark | 04-03-2024 03:08:49 |      |                     | 29-01-2024 03:36:51 | Shiva Meena | 3 camera angle setting done                                        |                                                                                       |                     |              |     |  |   |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Remark                      |                                                                    |                                                                                       |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
| 04-03-2024 03:08:49              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                             |                                                                    |                                                                                       |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |
| 29-01-2024 03:36:51              | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 3 camera angle setting done |                                                                    |                                                                                       |             |           |                 |        |                     |      |                     |                     |             |                                                                    |                                                                                       |                     |              |     |  |   |