

Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI234																																													
Priority :	Low																																												
Created By :	Admin - Shubham Infotech																																												
Complaint Mob. No. :																																													
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																																									
Ticket Type :	Complain	Date & Time :	21-01-2020 09:49:22																																										
Vendor Details :																																													
Company Name/Client Name :	Directorate Of Archive	Customer's Mobile :		Name :	Santosh Chavan																																								
Address :																																													
Mumbai , M.G.Road, Kala Ghoda Fort Mumbai-400032 , , 400032 , Maharashtra																																													
AMC Details :																																													
Expiry Date :	19-09-2020 12:00:00		Type :	Non-Comprehensive																																									
Product Name :	Desktop Computer																																												
Complain :	1 machine problem																																												
Technician Comment :	open machine and servings RAM clean machine working ok																																												
Complain Operator :	Desktop - Shubham Infotech																																												
Remark :	open machine and servings RAM clean machine working ok																																												
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-01-2020 04:46:49</td><td>Harshal Gujar</td><td>Completed</td><td>open machine and servings RAM clean machine working ok</td><td></td></tr><tr><td>21-01-2020 01:21:24</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>21-01-2020 01:21:21</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>21-01-2020 01:21:19</td><td>Harshal Gujar</td><td>In Progress</td><td></td><td>-</td></tr><tr><td>21-01-2020 11:23:56</td><td>Harshal Gujar</td><td>Client Side</td><td>machine working ok</td><td></td></tr><tr><td>21-01-2020 09:49:31</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>21-01-2020 09:49:22</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-01-2020 04:46:49	Harshal Gujar	Completed	open machine and servings RAM clean machine working ok		21-01-2020 01:21:24	Harshal Gujar	New		-	21-01-2020 01:21:21	Harshal Gujar	New		-	21-01-2020 01:21:19	Harshal Gujar	In Progress		-	21-01-2020 11:23:56	Harshal Gujar	Client Side	machine working ok		21-01-2020 09:49:31	Harshal Gujar	New		-	21-01-2020 09:49:22	Harshal Gujar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-01-2020 01:05:56</td><td>Vishal Dodekar</td><td>clean ram , Change hard disk SATA cable connection . check disk</td></tr><tr><td>14-01-2020 12:31:22</td><td>Aarti Infotech</td><td>prntr check working ok servicing done</td></tr></tbody></table>					Date Time	Technician Name	Remark	18-01-2020 01:05:56	Vishal Dodekar	clean ram , Change hard disk SATA cable connection . check disk	14-01-2020 12:31:22	Aarti Infotech	prntr check working ok servicing done																															
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