




Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI200																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Vishal Dodekar		Technician Mobile :	7021012768																					
Ticket Type :	Complain	Date & Time :	09-01-2020 12:27:36																						
Vendor Details :																									
Company Name/Client Name :	Directorate Of Archive	Customer's Mobile :		Name :	Santosh Chavan																				
Address :																									
Mumbai , M.G.Road, Kala Ghoda Fort Mumbai-400032 , , 400032 , Maharashtra																									
AMC Details :																									
Expiry Date :	19-09-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	Desktop Computer																								
Complain :	2 machine problem																								
Technician Comment :	complete call printer connection , machine slow problem was																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	complete call printer connection , machine slow problem was																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-01-2020 01:23:03</td><td>Vishal Dodekar</td><td>Completed</td><td>complete call printer connection , machine slow problem was</td><td></td></tr><tr><td>09-01-2020 01:02:53</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr><tr><td>09-01-2020 12:27:36</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	09-01-2020 01:23:03	Vishal Dodekar	Completed	complete call printer connection , machine slow problem was		09-01-2020 01:02:53	Vishal Dodekar	New		-	09-01-2020 12:27:36	Vishal Dodekar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-01-2020 12:23:04</td><td>Vishal Dodekar</td><td>one machine not working (clean ram , servicing), printer problem (reinstall drivers ,share in network)</td></tr><tr><td>20-12-2019 02:51:41</td><td>Harshal Gujar</td><td>printer driver install and connect to machine and checking all machine and scanning machine working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	01-01-2020 12:23:04	Vishal Dodekar	one machine not working (clean ram , servicing), printer problem (reinstall drivers ,share in network)	20-12-2019 02:51:41	Harshal Gujar	printer driver install and connect to machine and checking all machine and scanning machine working ok											
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