

Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI172																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Vishal Dodekar		Technician Mobile :	7021012768																					
Ticket Type :	Complain	Date & Time :	01-01-2020 12:23:04																						
Vendor Details :																									
Company Name/Client Name :	Directorate Of Archive	Customer's Mobile :		Name :	Santosh Chavan																				
Address :																									
Mumbai , M.G.Road, Kala Ghoda Fort Mumbai-400032 , , 400032 , Maharashtra																									
AMC Details :																									
Expiry Date :	19-09-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	Desktop Computer																								
Complain :	machine no power																								
Technician Comment :	one machine not working (clean ram , servicing), printer problem (reinstall drivers ,share in network)																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	one machine not working (clean ram , servicing), printer problem (reinstall drivers ,share in network)																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-01-2020 05:21:07</td><td>Vishal Dodekar</td><td>Completed</td><td>one machine not working (clean ram , servicing), printer problem (reinstall drivers ,share in network)</td><td></td></tr><tr><td>01-01-2020 03:33:34</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr><tr><td>01-01-2020 12:23:05</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	01-01-2020 05:21:07	Vishal Dodekar	Completed	one machine not working (clean ram , servicing), printer problem (reinstall drivers ,share in network)		01-01-2020 03:33:34	Vishal Dodekar	New		-	01-01-2020 12:23:05	Vishal Dodekar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-12-2019 02:51:41</td><td>Harshal Gujar</td><td>printer driver install and connect to machine and checking all machine and scanning machine working ok</td></tr><tr><td>16-12-2019 12:05:23</td><td>Harshal Gujar</td><td>1)machine checking temp files deleted and scan machine and windows update 2) printer print problem solved 3) machine no display problem RAM clean machine working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	20-12-2019 02:51:41	Harshal Gujar	printer driver install and connect to machine and checking all machine and scanning machine working ok	16-12-2019 12:05:23	Harshal Gujar	1)machine checking temp files deleted and scan machine and windows update 2) printer print problem solved 3) machine no display problem RAM clean machine working ok.											
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