




Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI141																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																					
Ticket Type :	Complain	Date & Time :	20-12-2019 02:51:41																						
Vendor Details :																									
Company Name/Client Name :	Directorate Of Archive	Customer's Mobile :		Name :	Santosh Chavan																				
Address :																									
Mumbai , M.G.Road, Kala Ghoda Fort Mumbai-400032 , , 400032 , Maharashtra																									
AMC Details :																									
Expiry Date :	19-09-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	Annual Maintenance Contract																								
Complain :	SERVICING																								
Technician Comment :	printer driver install and connect to machine and checking all machine and scanning machine working ok																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	printer driver install and connect to machine and checking all machine and scanning machine working ok																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-12-2019 06:29:21</td><td>Harshal Gujar</td><td>Completed</td><td>printer driver install and connect to machine and checking all machine and scanning machine working ok</td><td></td></tr><tr><td>20-12-2019 02:51:52</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>20-12-2019 02:51:42</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-12-2019 06:29:21	Harshal Gujar	Completed	printer driver install and connect to machine and checking all machine and scanning machine working ok		20-12-2019 02:51:52	Harshal Gujar	New		-	20-12-2019 02:51:42	Harshal Gujar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>16-12-2019 12:05:23</td><td>Harshal Gujar</td><td>1)machine checking temp files deleted and scan machine and windows update 2) printer print problem solved 3) machine no display problem RAM clean machine working ok.</td></tr><tr><td>11-12-2019 10:28:12</td><td>Vishal Dodekar</td><td>motherboard installation done</td></tr></tbody></table>					Date Time	Technician Name	Remark	16-12-2019 12:05:23	Harshal Gujar	1)machine checking temp files deleted and scan machine and windows update 2) printer print problem solved 3) machine no display problem RAM clean machine working ok.	11-12-2019 10:28:12	Vishal Dodekar	motherboard installation done											
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