




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE4770 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|---|---|---|---------|-----------|-----------------|--------|---------------------|------------|---------------------|---------------------|-----------------|---|---|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9920211430 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Yogesh Desai | | Technician Mobile : | 8080922963 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 12-02-2022 06:55:48 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Shoppers Stop LTD - Big Mall | Customer's Mobile : | 9920211430 | Name : | Santosh | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | hdd error issue | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | hard disk error issue 4tb hard disk taken to office for checking . 2tb has been installed by client them self p for recording . all camera are on on recording on 2tb | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | hard disk error issue 4tb hard disk taken to office for checking . 2tb has been installed by client them self p for recording . all camera are on on recording on 2tb | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Status</th> <th>Remark</th> <th>Sign</th> </tr> </thead> <tbody> <tr> <td>13-02-2022 04:00:37</td> <td>YogeshDesai</td> <td>Completed</td> <td>hard disk error issue 4tb hard disk taken to office for checking . 2tb has been installed by client them self p for recording . all camera are on on recording on 2tb</td> <td></td> </tr> <tr> <td>12-02-2022 06:56:03</td> <td>YogeshDesai</td> <td>New</td> <td></td> <td>-</td> </tr> <tr> <td>12-02-2022 06:55:48</td> <td>YogeshDesai</td> <td>New</td> <td></td> <td>-</td> </tr> </tbody> </table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 13-02-2022 04:00:37 | YogeshDesai | Completed | hard disk error issue 4tb hard disk taken to office for checking . 2tb has been installed by client them self p for recording . all camera are on on recording on 2tb |  | 12-02-2022 06:56:03 | YogeshDesai | New | | - | 12-02-2022 06:55:48 | YogeshDesai | New | | - |
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| Previous Complain History : | <table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Remark</th> </tr> </thead> <tbody> <tr> <td>17-05-2021 10:37:05</td> <td>MayurYadav</td> <td></td> </tr> <tr> <td>13-03-2021 11:41:52</td> <td>Siddhesh Chavan</td> <td>dvr working ok and monitr power issue and all camera working ok</td> </tr> </tbody> </table> | | | | | Date Time | Technician Name | Remark | 17-05-2021 10:37:05 | MayurYadav | | 13-03-2021 11:41:52 | Siddhesh Chavan | dvr working ok and monitr power issue and all camera working ok | | | | | | | | | | | |
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