

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1663																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9666591981																								
Technician Name :	Jinal Goradia	Technician Mobile :	8080922970																						
Ticket Type :	Complain	Date & Time :	08-08-2020 04:43:54																						
Vendor Details :																									
Company Name/Client Name :	Shoppers Stop Ltd - Panjagutta	Customer's Mobile :	9666591981	Name :	Santosh Kumar Mahapatra																				
Address :																									
Hyderabad , , , 500082 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	01) DVR No-01 - No backup 02) DVR- No-02 - 10 days back up 03) DVR No-03 - 17 days back up 04) Camera - 2no's not working aslo in mAC DVR not working																								
Technician Comment :																									
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	Imran attended the complain and have resolved as on 12.08.2020																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-08-2020 12:00:35</td><td>JinalGoradia</td><td>Completed</td><td></td><td>-</td></tr><tr><td>08-08-2020 04:44:03</td><td>JinalGoradia</td><td>New</td><td></td><td>-</td></tr><tr><td>08-08-2020 04:43:55</td><td>JinalGoradia</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	13-08-2020 12:00:35	JinalGoradia	Completed		-	08-08-2020 04:44:03	JinalGoradia	New		-	08-08-2020 04:43:55	JinalGoradia	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-08-2019 06:12:08</td><td>Ravi Rajbhar</td><td>one dvr HDD issue resolved and proper working only dvr adapter faulty it is HDD error and all dvr recording check dvr 1 ,42 day recoding going 4 tb HDD and dvr 2 , 20 day recoding going 2 tb HDD and dvr 3 today recording going on 22/08/2019 dvr side 15 bnc cannoter change all dvr proper working done work camplet and 5 meter rg 6 cable isu and faulty adapter return office</td></tr></tbody></table>					Date Time	Technician Name	Remark	14-08-2019 06:12:08	Ravi Rajbhar	one dvr HDD issue resolved and proper working only dvr adapter faulty it is HDD error and all dvr recording check dvr 1 ,42 day recoding going 4 tb HDD and dvr 2 , 20 day recoding going 2 tb HDD and dvr 3 today recording going on 22/08/2019 dvr side 15 bnc cannoter change all dvr proper working done work camplet and 5 meter rg 6 cable isu and faulty adapter return office														
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